

# Stakeholder Engagement Plan (SEP) – Project Trinity

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## Abbreviations

APAC	Asia Pacific
BOE	Bureau of Energy
CBF	Community Benefit Fund
CFA	Changhua Fishermen's Association
CHCG	Changhua County Government
CHW	Greater Changhua Windfarm
CIP	Copenhagen Infrastructure Partners
COD	Commercial Operation Date
CSR	Corporate Social Responsibility
CTV	Crew Transfer Vessel
CZMA	Coastal Zone Management Act
DPP	Democratic Progressive Party
DTU	Denmark Technical University
DYU	Da-Yeh University
EHS	Environmental, Health and Safety
EIA	Environmental Impact Assessment
EIS	Environmental Impact Statement
EP	Equator Principles
EPA	Environmental Protection Administration
EPC	Engineering, Procurement and Construction
EPFI	Equator Principles Financial Institution
ESMS	Environmental and Social Management System
EY	Executive Yuan
FGD	Focus Group Discussion
GES	Green Energy Scholarship
GIS	Gas Insulated Switchgear
GM	Grievance Mechanism
GWO	Global Wind Organisation
H&S	Health and Safety
HSE	Health, Safety and Environment
HVAC	High Voltage Alternative Current
IDIPC	Industrial Development Investment Promotion
IFC	International Finance Corporation
ITRI	Industrial Technology Research Institute
KMT	Kuomintang
LRAP	Livelihood Restoration Action Plan
MIRDC	Metal Industries Research & Development Centre
MMO	Marine Mammals Observer
MOU	Memorandum of Understanding
NCHU (Taiwan)	National Chung Hsing University
NCUE	National Changhua University of Education
NGO	Non-Governmental Organisation
NPI	Northland Power
NTOU	National Taiwan Ocean University

NTUST	National Taiwan University of Science and Technology
NW	Northwest
O&M	Operations and Maintenance
PS	Performance Standards
QHSE	Quality, Health, Safety, Environment
SEP	Stakeholder Engagement Plan
SME	Small and Medium-Sized Enterprises
SOV	Service Operation Vessels
SRE	Swancor Renewable Energy
TFA	Taichung Fishermen's Association
TPC	Taiwan Power Company
TIPM	TIPC Marine Corp., Ltd
TWD	Taiwanese White Dolphin
WTG	Wind Turbine Generator

## 1 Introduction

### 1.1 Overview

Greater Changhua Offshore Wind Farm Northwest Company Preparatory Office on behalf of Ørsted Wind Power A/S (hereafter referred to as “Ørsted”) is a special purpose vehicle established for the development of an offshore wind farm namely Changhua CHW04 (hereafter referred to as “the Project”) located approximately 48.5 km kilometres offshore from Taiwan. The Project’s commercial operation date (COD) is currently targeted to be Q1 2026.

As part of the transaction process undertaken for obtaining project financing from the Equator Principles Financial Institutions (EPFIs), a Stakeholder Engagement Plan (SEP) is prepared to document the methods and process by which its stakeholders and other interested parties are consulted in relation to the Project, with an aim of providing a platform for consultation and information disclosure with all Project stakeholders throughout all phases of the development. This document also outlines the Grievance Mechanism (GM) that should be adopted and implemented by the Project.

### 1.2 Aims and Objectives

Good relations between the Project and its surrounding communities and other relevant stakeholders are essential for the Project to acquire its social license to operate i.e., to gain stakeholder trust to implement the Project in a timely and profitable manner. It is also an important means in receiving community feedback on Project related concerns, perceptions, and expectations, including in providing a channel for the Project to disseminate relevant updates and other necessary information to the stakeholders.

This SEP aims to:

- Identify stakeholder groups that could be affected or may have an interest and influence in the Project.
- Ensure that such stakeholders are appropriately engaged through a process of information disclosure and meaningful consultation on environmental and social issues that could potentially affect them.
- Establish and maintain a cooperative approach with local authorities such that local regulatory processes can be followed and information regarding the Project can be disseminated in a manner that is consistent with good international industry practice (GIIP).
- Maintain a constructive relationship with stakeholders including and social groups (e.g., local fishermen association) on an on-going basis through meaningful engagement during Project implementation.
- Provide a GM to allow communities and other stakeholders to register complaints, queries or comments and have them addressed in a timely manner and agreeable manner by the Project.

In terms of stakeholder engagement and disclosure, in addition to compliance with the local regulatory requirements, the below international standards and guidelines will also be adhered to:



- The Equator Principles 4 (EPIV) (2020).
- The International Finance Corporation (IFC) Performance Standards (PSs) on Environmental and Social Sustainability (2012).
- The IFC - Stakeholder Engagement: A Good Practice Handbook for Companies Doing Business in Emerging Markets (2007).
- The IFC World Bank Group (WBG) Environmental Health and Safety (EHS) General Guidelines (2007) and sector specific EHS guidelines, which include:
  - The EHS Wind Energy Guidelines (2015).
  - The EHS Guidelines for Electric Power Transmission and Distribution Guidelines (2007).

This SEP is structured as follows:

- Section 1: Introduction.
- Section 2: Project description.
- Section 3: Legal and regulatory framework.
- Section 4: Stakeholder identification and categorisation.
- Section 5: Stakeholder engagement to date.
- Section 6: Future stakeholder engagement activities.
- Section 7: Resources and Responsibilities for managing stakeholder engagement activities.
- Section 8: Grievance redress mechanism.
- Section 9: Monitoring, evaluation, and reporting.
- Appendices.

### 1.3 Scope and Limitations

As this is a live document, this SEP will be updated on a regular basis depending on the overall progress of Project activities. To date, the engagement undertaken are for the Greater Changhua Project (which includes Changhua CHW04) which has been related to the local EIA process and permitting purposes.

In addition to compliance with the local regulatory requirements, the Project is also required to comply with the EPIV, the IFC Performance Standards (PSs) and the World Bank Group (WBG) Environmental, Health and Safety (EHS) Guidelines (known collectively as “the Applicable Standards”). This SEP is also developed as part of the Project Environmental and Social Management System (ESMS).

## 2 Project Description

### 2.1 Overview

The Project is in Taiwan, off the coast of Xianxi Township, Changhua County. The offshore wind farm area selected was zone #12 of the list of proposed offshore wind farm sites in Taiwan demarcated by the Bureau of Energy (BOE). This Section provides an overview of the Project is presented in **Table 2.1**.

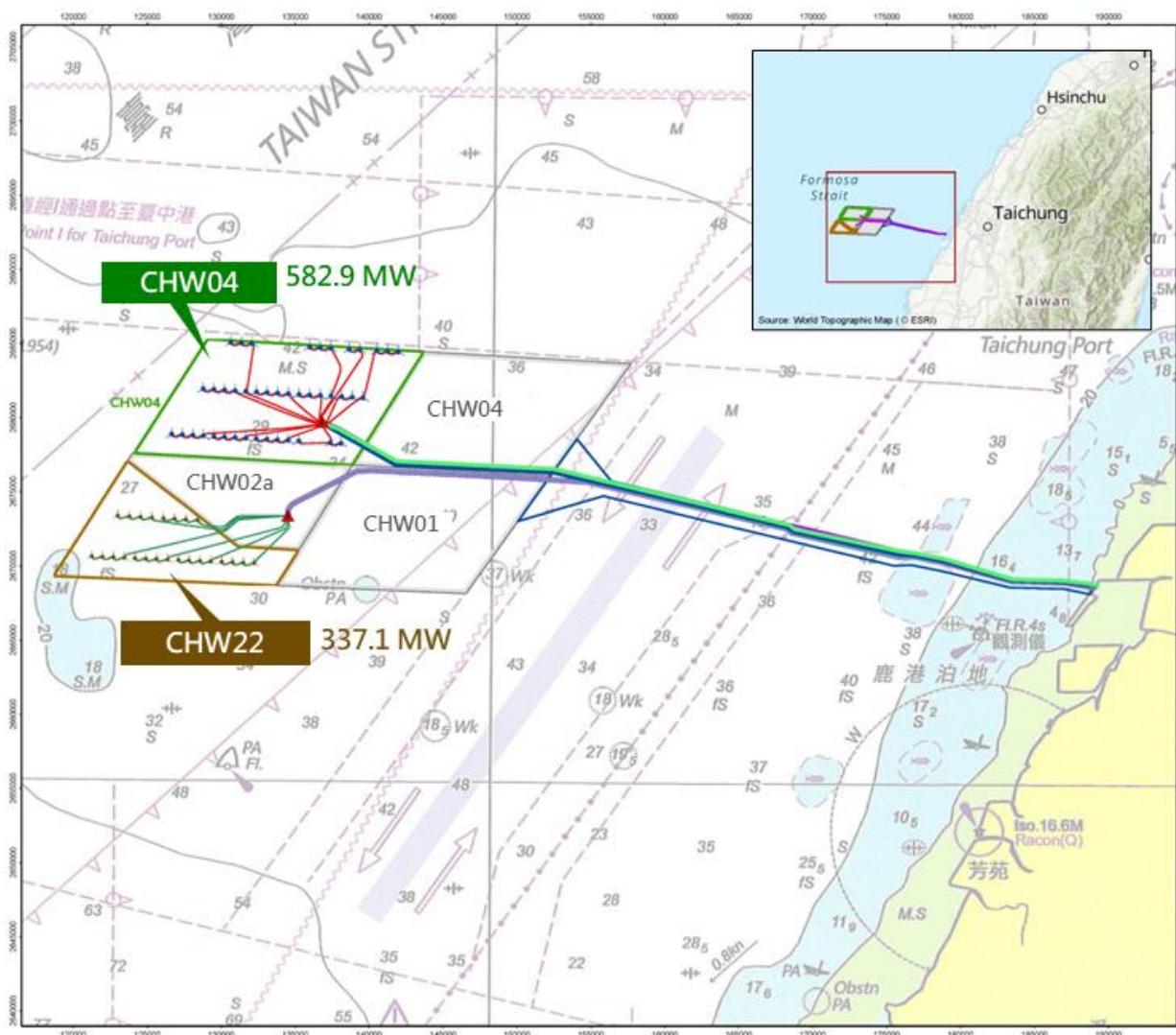
**Table 2.1 Summary of Project Information**

Item	Description
<b>Project Development</b>	
<b>Project Name</b>	Greater Changhua Northwest (NW) Offshore Wind Farm
<b>Project Company</b>	Greater Changhua Offshore Wind Farm Northwest Company Preparatory Office
<b>Project Sponsor</b>	Ørsted Wind Power A/S
<b>Windfarm Capacity</b>	582.9 MW
<b>Location</b>	
<b>Windfarm Location</b>	Off the coast of Xianxi Township, Changhua County, Taiwan
<b>Windfarm Area (est.)</b>	117.4 km <sup>2</sup>
<b>Distance to Shore (est.)</b>	48.5 km
<b>Water Depth</b>	31.7 – 44.1 m
<b>Project Component</b>	
<b>Number of Wind Turbine Generator (WTG) and Capacity</b>	42 (14 MW)
<b>Substation</b>	<ul style="list-style-type: none"> <li>▪ One (1) offshore High Voltage Alternative Current (HVAC) substation</li> <li>▪ An onshore substation including a substation building, control room, Gas Insulated Switchgear (GIS) and supporting facilities on a total area of 23,800 m<sup>2</sup></li> </ul>
<b>Transmission</b>	66kV/ 220kV / 161kV HVAC
<b>Export Cables</b>	<ul style="list-style-type: none"> <li>▪ Offshore: Two (2) 220 kV export cables (from offshore station to landing points) with length of about 75 km each to landing points</li> <li>▪ Onshore: 220kV export cables (from onshore substation to grid connection point) with length of not exceeding 3.7 km.</li> </ul>
<b>Grind Point of Connection</b>	An onshore substation (in Changhua County) operated by Taiwan Power Company (TPC)
<b>Project Schedules</b>	
<b>Construction Commencement</b>	<ul style="list-style-type: none"> <li>▪ Onshore construction to commence in Q4 2022</li> <li>▪ Offshore installation to commence in Q1 2024</li> </ul>
<b>Commercial Operation Date (COD)</b>	Q4 2025

## 2.2 Project Location

The Project offshore wind farm is in Taiwan, 48.5 km off the coast of Changhua County (**Figure 2.1**).

**Figure 2.1 Overview of Project Location**



The offshore components of the Project include array of WTGs and an offshore substation. The principle of WTGs layout in optimising power generation capacity includes spacing of 519~704 m (east-west wind direction) and 3,719 ~4,182 m (north-south wind direction). The proposed WTGs layouts for the respective wind directions are illustrated in **Figure 2.2**.

A summary of the Project components is presented in **Figure 2.3**.

Figure 2.2 Project Offshore Wind Farm – Proposed Site Layout

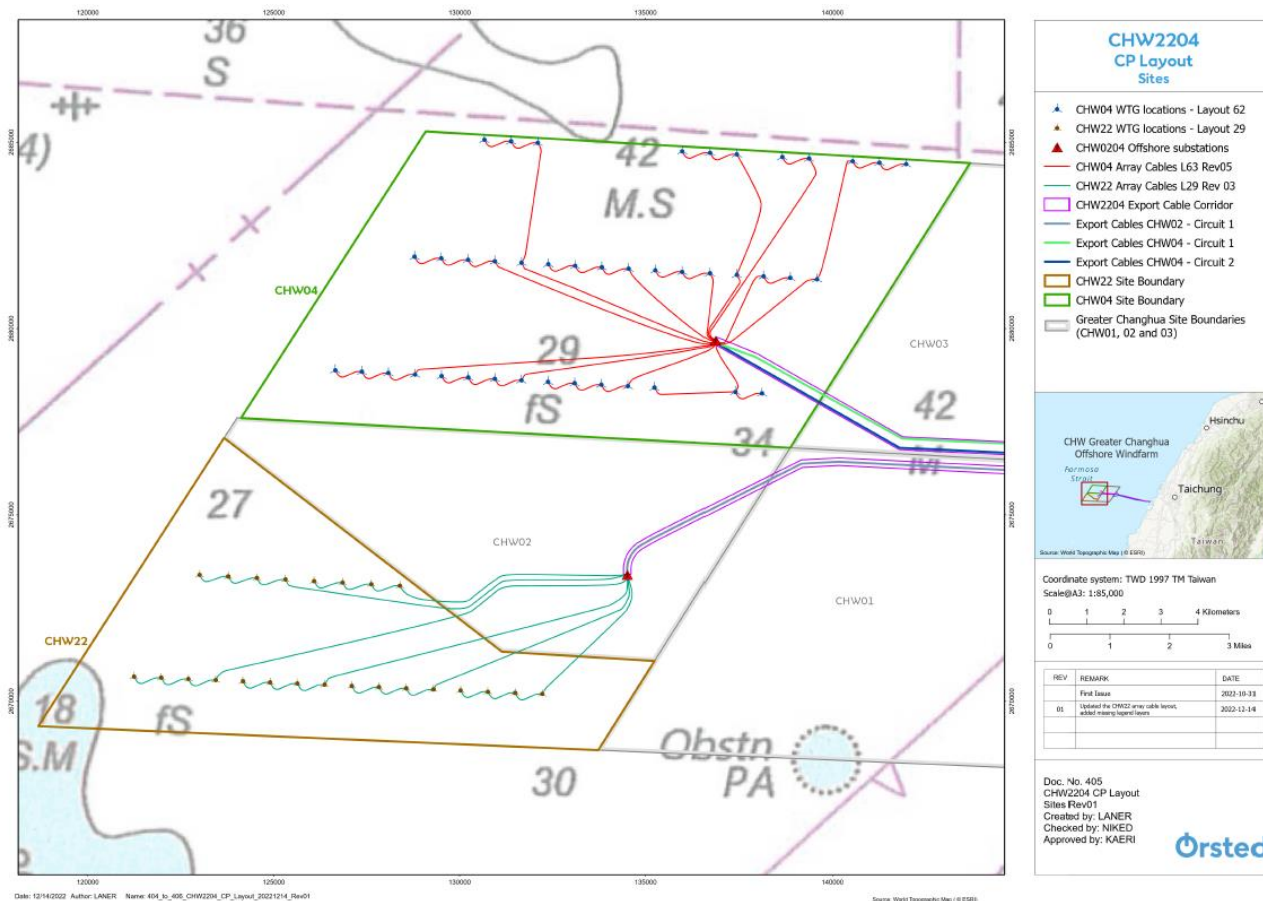


Figure 2.3 Summary of Project Components

Offshore wind farm	Offshore substation	Transition Joint Bay	Onshore Substation	Grid Connection
<ul style="list-style-type: none"> <li>Total area: 117.4 km<sup>2</sup>.</li> <li>42 WTGs (14 MW).</li> </ul>	One (1) HVAC offshore substation.	Located near the landfall to connect offshore cables to onshore cables.	An onshore substation including control room, GIS and supporting facilities.	Cables will be connected into an onshore substation operated by Taiwan Power Company (TCP).

**Submarine Cables**

- Array cables will interconnect the WTGs and then connect to the offshore substation.

**Land Cables**

- Export cables will run underground to reach the onshore substation.

The Project Company intends to use Taichung Port as the base port for onshore construction activities (i.e., inspection and pre-assembly works) and logistical support. It will also be the base for the operation and maintenance phase in line with the approved EIA.

**2.3 Implementation Schedule**

The key milestones for Project implementation are summarised in **Figure 2.4** which will be updated, should there be any changes throughout Project life cycle.

**Figure 2.4 Key Project Milestones**

Phase	2023				2024				2025				2026			
Onshore construction																
Offshore construction – FOU, OSS & Cables																
Offshore Construction - WTG																
Commercial operation date (COD)																

**2.4 Use of Electronic Media**

Information about the Project will be posted on Ørsted’s website, and details on how comments can be provided, or concerns raised, in association with the Project.

## 3 Legal and Regulatory Framework

### 3.1 Overview

This Section provides an overview of the project's applicable standards, which include national and county (or "the local requirements") regulations as well as the international standards.

The Project has obtained the Regulatory Environmental Approval, and in applying the international standards to the Project, these additional standards and expectations will be met throughout the Project lifecycle, of which the consultation activities to meet the Lenders Applicable environmental and social (E&S) Standards are ongoing and will continue throughout the construction and operations.

### 3.2 Taiwanese Legislative Framework

#### 3.2.1 Environmental Impact Assessment Act 2003

The main legislation governing the Taiwan's EIA process is the Environmental Impact Assessment (EIA) Act, which was promulgated on December 30, 1994. Subsequent revisions to various articles of the Act were made in 1999, 2002 and 2003. The Act establishes provisions for elements of the EIA system, such as:

- Designating the Environmental Protection Administration (EPA) as the responsible agency for EIA approval.
- Establishment of EIA Review Committee by the EPA at all levels of government (e.g., central, local).
- Defining the screening and scoping procedures.
- Defining the Phase I and II environmental assessment processes.
- Stating that the industrial/sectoral competent authority may not grant permission for development activities prior to the Environmental Impact Statement (EIS) review and/or EIA approval.

The Act requires and encourages civic participation and public consultation at early stages of the EIA process (Articles 7 and 8). For example, developers must formally announce the project for a certain period before starting the review process so that local communities can have enough time to respond. In addition, before being presented to the review committee, the environmental impact report is made available for public examination and discussion, and when preparing the impact statements, developers are required to collect residents' opinions by such methods as public hearings and opinion surveys.

The final regulatory EIA report establishes measures for the protection of the environment, and the human/socio-economic environment. In the case of the Project, this included conditions requiring avoidance of migratory periods for intertidal construction works and designing of wind turbine foundation to serve as artificial reefs, in addition to exploring opportunities through partnerships with the fishermen to supplement current income generation activities.

### 3.2.2 Fishermen Association Act 2016

Fishermen Association Act (2016) is the existing overarching legal regulation relating to associations overseeing fishery rights and fishery management in Taiwan. Aspects of this Act pertinent to the development and operation of the Project in relations to the fishing resources impacts include:

- Article 1 which provides that the livelihoods of fishermen should be protected and improved.
- Article 4 states the duties of the fishermen associations, which include:
  - to safeguard fishermen's rights and interests, to disseminate fisheries laws and regulations, and to mediate fisheries related disputes.
  - to conduct fisheries improvement and promotion.
  - to conduct business on culture, medical treatment and sanitation, welfare, relief, and social service for fisheries villages.

### 3.2.3 Fisheries Act 2018

The Fisheries Act (2018) is the legal basis for fishery management in Taiwan. This Act is enacted to conserve and rationally utilise the aquatic resources, to promote sound fisheries development, and to improve the livelihood of fishermen. The key articles related to this Project includes:

- Article 5: Any person who intends to operate fishery in the public waters or non-public waters adjacent thereto shall obtain approval given and fishing license issued by the competent authority prior to the operation.
- Article 9: In exploiting or conserving aquatic resources, or for the need of public interests, the competent authority may impose restrictions or conditions when giving approval to any fishery operation.

### 3.2.4 Compensation Guidelines 2003

The Memorandum of Understanding (MOU) entered between Ørsted and the CFA was developed in accordance with the Fisheries Right Compensation Benchmarks (2003) of the Fishery Agency of Republic of China (Taiwan). This benchmark provides formulas to calculate compensation for loss of access to areas of exclusive fishing rights. It incorporates losses based on historical fish yields, additional fuel for accessing new areas and other similar factors. The calculated loss is then used as a basis to commence negotiations with the fishing association.

The "Fisheries Right Compensation Benchmark for Offshore Windfarm" has been recently promulgated in 2016 and provides similar compensation benchmarks to the 2003 approach, however, provides an approach more nuanced to offshore wind farm projects. This includes having differentiated considerations for submarine cables. In general, Council of Agriculture, Executive Yuan developed a calculation formula to calculate the loss of fishery results from offshore wind power plant project. This formula is applicable for both fishing rights area and non-fishing rights area and considers impacts of project construction and operation period, historical fishery yield, fishing rights management cost, etc. on loss of fishery.

### 3.2.5 Electricity Act 2019

To comply with the Electricity Act (Article 65) and the associated Assistance Fund (Article 6), after the commercial operation of this project, for every kWh of power generation, NT\$ 0.018 shall be charged as the Assistance Fund or Community Benefit Fund (CBF), which will be allocated in each ratio to the different local stakeholders to promote development of electricity and harmony with communities.

From the Fund, the subsidy-type accounts for 70%, and the project-type accounts for 30%. Among the subsidy-type, Changhua County Government accounts for 15%, Changhua District Fisheries Association accounts for 55%, and the Lukang town (where this onshore substation is located) accounts for 30%.

The project-type can be determined by each wind farm project. The Greater Changhua project will work with stakeholders to offer 50% of the project-type to support the development of the fishing community and offer 10% of the project-type to support local NGOs on the environment and society sustainability.

## 3.3 International Standards

### 3.3.1 The Equator Principles 4 (EPIV)

The EPs is a framework for managing credit risk in project finance transactions, which are often used to fund major infrastructure and industrial projects. The EPs determine, assess, and manage environmental and social risks. The EPs are based on the IFC PSs (discussed in **Section 3.4.2** of this Plan) on E&S sustainability and on the WBG EHS Guidelines.

In accordance with EP4 – Principle 5, Project should demonstrate effective stakeholder engagement, as an ongoing process in a structured and culturally appropriate manner, with Affected Communities and where relevant, other stakeholders. The Affected Communities are communities within the project's local area of influence who are likely to be adversely affected by the project. For project with potentially significant adverse impacts on Affected Communities, an Informed Consultation and Participation process will also be conducted.

Project will also tailor the consultation process to the risks and impacts, the project development phases, the language preferences of the Affected Communities and other stakeholders, their decision-making processes, and the needs of disadvantaged and vulnerable groups. This process should be free from external manipulation, interference, coercion, and intimidation.

In facilitating stakeholder engagement, project will, commensurate with the E&S risks and impacts, make the appropriate the assessment documentation readily available to the Affected Communities and other stakeholders, and where relevant to the other stakeholders, in the local language and in a culturally appropriate manner. Project will also take account of, and document, the results of the stakeholder engagement process, including any actions agreed resulting from such process. Disclosure of E&S risks and adverse impacts should occur



early in the assessment process, in any event before the construction activities commences, and on an ongoing basis.

Where applicable, the EPFIs also recognise that Indigenous Peoples may represent vulnerable segments of project-Affected Communities. All projects affecting Indigenous Peoples will be subject to a process of Informed Consultation and Participation and will need to comply with the rights and protections for Indigenous Peoples contained in relevant national law, including those laws implementing host country obligations under international law.

Additionally, EPIV – Principle 6 requires project, part of the ESMS, to establish effective Grievance Mechanisms (GM) which are designed for use by Affected Communities and stakeholders, as appropriate, to receive and facilitate resolution of concerns and grievances about the project's E&S performance.

Grievance mechanisms are required to be scaled to the risks and impacts of the project, and will seek to resolve concerns promptly, using an understandable and transparent consultative process that is culturally appropriate, readily accessible, at no cost, and without retribution to the party that originated the issue or concern. GM should not impede access to judicial or administrative remedies. Project shall inform Affected Communities and other stakeholders about the GM during the engagement process.

### **3.3.2 The International Finance Corporation Performance Standards on Environmental and Social Sustainability**

Public consultation, disclosure and stakeholder engagement are key requirements of the IFC's Policy on Social, and Environmental Sustainability embodied within the Performance Standards (PSs) of 2007 (updated in January 2012).

The eight (8) IFC PSs are applicable to private sector projects in emerging markets. Each PS has specific consultation requirements, and these are embedded in the general requirements specified in IFC PS1: Social and Environmental Assessment and Management Systems. The requirements specifically refer to the need for and means of achieving community engagement, disclosure of relevant project information, appropriate consultation processes and grievance mechanisms throughout the project lifecycle.

Stakeholder engagement is ongoing process that may involve, in varying degrees, the following elements:

- Stakeholder analysis and planning.
- Disclosure and dissemination of information, consultation and participation, grievance mechanism, and ongoing reporting to Affected Communities.
- The nature, frequency, and level of effort of stakeholder engagement may vary considerably and will be commensurate with the project's risks and adverse impacts, and the project's phase of development.

Where applicable, the SEP will include differentiated measures to allow the effective participation of those identified as disadvantaged or vulnerable, as well as the Indigenous

People. For projects with potentially significant adverse impacts on the Affected Communities, there should be an Informed Consultation and Participation process with an in-depth exchange of views and information via organised and iterative consultation. The outcomes of consultation should be incorporated into aspects of the Project that directly affected the communities, such as mitigation and benefits-sharing measures.

Where stakeholder engagement is the responsibility of the host government, Project will collaborate with the responsible government agency, to the extent permitted by the agency, to achieve outcomes that are consistent with the objectives of the PS.

Project will also implement and maintain a procedure for external communications that includes methods to:

- receive and register external communications from the public.
- screen and assess the issues raised and determine how to address them.
- provide, track, and document responses, if any.
- adjust the management program, as appropriate.

In addition, project is encouraged to make publicly available periodic reports on their E&S sustainability.

A GM shall also be established to receive and facilitate resolution of Affected Communities' and other stakeholders' concerns and grievances about the project's E&S performance. It should seek to resolve concerns promptly, using an understandable and transparent consultative process that is culturally appropriate and readily accessible, and at no cost and without retribution to the party that originated the issue or concern. The mechanism should not impede access to judicial or administrative remedies. Project shall inform Affected Communities and other stakeholders about the GM during the engagement process.

### **3.4 Main Gaps between Taiwanese Regulations and International Standards**

There are some gaps between the Taiwanese regulations and international standards. **Table 3.1** presents the main gaps between the local requirements and the international standards i.e., IFC PS1, and outlines potential actions to achieve full compliance with IFC PS1.

Table 3.1 Main Gaps between local requirements and the IFC PS1

Item	Local requirement	IFC PS1	Action Plan
Stakeholder engagement	Stakeholder engagement activities are mentioned to be undertaken, however formal steps and detail is absent.	Stakeholders are to be identified, characterised, prioritised and indication of how interactions should be formalised. All the Stakeholder engagement activities should be documented.	Develop and disclosure of SEP for stakeholder engagement, including timeframe, activities, and more detailed information.
Grievance mechanism	In the Act of Gender Equality in Employment, Article 32 states that employers may establish grievance procedures to conciliate and handle the complaint files by employees. It is noted that grievance mechanism is not a formal requirement in Taiwanese labour laws (i.e., not strictly required by laws).	Communities should be well informed about the grievance mechanism and an understandable process is used and should be recorded in SEP report.	Develop and disclosure of SEP with grievance mechanism, including the organisational structure and more information on the mechanism as well as documented template.
Affected local communities i.e., disadvantaged and vulnerable groups <sup>1</sup>	There is no specific regulation on support for vulnerable groups.	The needs of the disadvantaged or vulnerable groups should be considered and prioritised in the SEP.	Disclosure of SEP to prioritise engagement with this group.

<sup>1</sup> According to IFC PS1 Footnote 18: The disadvantaged or vulnerable status may stem from an individual's or group's race, colour, sex, language, religion, political or other opinion, national or social origin, property, birth, or other status. Project should also consider factors such as gender, age, ethnicity, culture, literacy, sickness, physical or mental disability, poverty or economic disadvantage, and dependence on unique natural resources.

## 4 Stakeholder Identification and Categorisation

### 4.1 Overview

The stakeholder identification and analysis process will form the foundation for planning and designing of subsequent stakeholder engagement activities. The Project's stakeholders and analysis will be reviewed and refined regularly as the Project become more detailed and definite.

A stakeholder is defined as individuals, communities, groups, and institutions who:

- Are most likely to experience, at significant levels, any potential negative and / or positive impacts of the proposed Project.
- Have the mandate over the various elements of the project's activities (such as Government institutions and local authorities).
- Are considered vulnerable members of the community within the proposed project area.

Qualitative research approaches (one-on-one interviews with key informants and questionnaire) are used to collect data on relevant stakeholder / stakeholder groups and their associated issues and perceptions on the Project, where required and applicable.

This Section outlines the process and historical of identifying and categorising stakeholders relative to the Project.

### 4.2 Stakeholder Identification

The first step in the process of stakeholder engagement is stakeholder identification. It is vital to Project's success to accurately identify project stakeholders, set participation expectations, and communicate accordingly (i.e., transparently, meaningfully and in a timely manner).

Ørsted has identified and grouped its Project stakeholders into two (2) categories based on its interaction with the core business of the Project and described as follow:

- External stakeholders; are those external to core business operational activities, such as the authorities, the impacted residents and communities, the mass media, other developers.
- Internal stakeholders: are employees, Tier 1 contractors & suppliers (who are not addressed in this SEP), as these interactions are subject to the applicable local requirements and Ørsted policies and procedures as part of core business activities.

### 4.3 External Stakeholders

#### 4.3.1 Central Government

The relevant competent authorities of the Central Government have been consulted for the Greater Changhua Project, and include:

- Environmental Protection Administration.
- Bureau of Energy, Ministry of Economic Affairs.
- Fisheries Agency, Council of Agriculture, Executive Yuan.

- Construction and Planning Agency, Ministry of the Interior.
- Tourism Bureau, Ministry of Transportation and Communications.
- Central Geological Survey, Ministry of Economic Affairs.
- Ministry of Defense.
- Ministry of Labour.
- Civil Aeronautics Administration, Ministry of Transportation and Communications.
- Bureau of Cultural Heritage, Ministry of Culture.

### **4.3.2 Local Government**

The current ruling parties in Changhua and Taichung are both the Kuomintang (KMT). Compared with the ruling party of Taiwan's central government Democratic Progressive Party (DPP), KMT has a more conservative attitude towards offshore wind power.

#### ***Changhua County Government (CHCG)***

The CHCG is the regulatory authority of the Greater Changhua Project at the local level. The CHCG is mainly concerned about the benefits this project brings to local industries and employment. The Greater Changhua Project has agreed with the CHCG to provide the necessary progress information by the official letter every two (2) months.

#### ***Taichung City Government***

The construction and Operation and Maintenance (O&M) harbour of the Greater Changhua Project is in Taichung, and Taichung City Government is the local competent authority of the project facilities. Since Taichung harbour is an important base for the offshore wind power industry in Taiwan, Taichung City can directly obtain business and employment opportunities brought by the offshore wind.

#### ***Lukang, Xianxi and Fuxing Township Offices***

The onshore substation of the project is in Lukang and is closed to Xianxi. The fishing ports are located in Lukang, Xianxi and Fuxing Townships with the majority of fishing boats are located in Xianxi Township (ie Wen-Zai fishing port). These Township Offices are concerned about the environmental impact, industrial growth, job creation, and community sponsorship from this project.

#### ***Other local government units***

As part of the sensitive area checks during the EIA, various other agencies such as the Environmental Protection Bureau Changhua County and Changhua County Cultural Affairs Bureau are contacted on environmental and cultural affairs matters (i.e., as detailed in Chapter 4 and Appendix 1 of the approved local EIA).

### **4.3.3 Residents in Coastal Area**

Project onshore substation is located more than five (5) kilometers within the vicinity of nearby residential areas in Lukang, but the public is also concerned whether the entry and exit of construction vehicles will affect their daily activities.

#### 4.3.4 Affected Local Communities

Stakeholder identification and engagement also seeks to identify potentially affected individuals and groups of communities within the project Area of Influence (AoI). For reference - based on Project Mercury's socio-economic baseline survey in 2020 (Livelihood Restoration Plan, 2020), the local communities' perceptions of affected groups might include:

- Those who are poor in health, mentally disabled, or having congenital/acquired disabilities, particularly in the context of conducting fishing activities.
- Those who live in poverty (i.e., local poverty standard for low-income people is having monthly income below NTD12,388).
- Single-parent families, including foreigners.
- People belonging to ethnic minorities (locals referred to as "Indigenous People").

Based on the 2020 survey - the most affected and vulnerable group of stakeholders are:

- Local fishing communities and workers on vessel
  - The average total household annual income is NTD 1,582,150, which is considerably higher than average annual household income of the whole Changhua County and Taiwan. However, the monthly salary for the new ordinary crews normally ranges from NTD8,000 to NTD10,000, while the cadre crews may earn NTD10,000 to NTD15,000 per month.
- Women workforce.
  - Women are generally not working as labour at sea, but to handle housework and to assist in selling fisheries products. It is also noted that women may share significant levels of household responsibilities including income earning (i.e., may range from approximately 10-15% up to 40% of the total household income and making decisions on household expenditure and care of dependents).
- Poor household & physical and disabled persons.
  - Four (4) households with five (5) physically disabled people.
  - One poor household with five (5) members.

The most impacted individuals from these groups will be further identified with assistance from the heads of the affected townships and villages based on the locally available socioeconomic survey data. An updated socioeconomic survey will also be conducted and reflected in the Livelihood Restoration Plan (LRP) that will be prepared for this Project.

#### 4.3.5 Changhua Fishermen's Association

Taiwan fishery agency has announced a compensation formula according to the potential impact from an offshore windfarm development. As compensation is calculated by vessel, the affected local fishing community with registered vessel with the fishery agency are eligible to receive the compensation.

All fishermen in Changhua are members of the CFA, and the CFA represents all fishermen to negotiate compensation with the developers. For this Project, a total of 670 registered fishermen-owned ships, all affiliated with the CFA are mainly affected by the project. In addition, the CFA's designated fishing zone overlaps with the Project's offshore export cable

route, and economic displacement is expected as non-Project vessels will be prohibited from entering the fishing ground during construction.

An updated socioeconomic survey will also be conducted and reflected in the Livelihood Restoration Plan (LRP) that will be prepared for this Project.

#### 4.3.6 Environmental Monitoring Committee

This Project has invited experts, residents, fishermen, and environmental non-governmental organisations (NGOs) to form an environmental monitoring committee, to ensure that the wind farm construction and operation processes comply with the EIA commitments (refer **Table 4.1** of this Plan for further details). The environmental monitoring committee meetings to be held twice a year. The first CHW04 meeting of the environmental monitoring committee was held on 23 December 2022.

**Table 4.1** Members of the Environmental Monitoring Committee

Name	Current Position
Shi-Xuan Lin	Local Fisherman
Bo-Xuan Chen	Local Fisherman
Liang-Yi Yao	Xianxi resident, Environmental activist
Yueh-Ying, Shih	CEO of Taiwan Environmental Protection Union
Chung-Sheng, Wei	Lukang resident, CEO of Changhua Environment Protection Foundation
Tsung-Hsien, Lin	Lukang resident, Staff of Lukang junior high school
Fei-Chun, Wu	Researcher of Taiwan Ocean and Environmental Sustainability Law Center
Shi-Pei Yu	Head of Yongan Village, Lukang Town
Yi-Ching Chen	Professor, Department of Environmental Engineering, Da-yeh University
Lien-Kwei, CHIEN	Professor, Department of Harbor and River, NTOU
Pei-Wen Lu	Professor, Department of Geography, NCUE
Hui-Chien Lin	Professor, Department of Life Science, Tunghai University
Liang-Gong Lin	Professor, Department of Life Science, Tunghai University
Fan-Chieh, Yu	Professor, Department of Soil and Water Conservation, NCHU
Fu-Ming, Chang	Professor, Department of Fire Safety, Da-yeh University
Chien, Hua	Professor, The Institute of Hydrological and Oceanic Sciences, NCHU
Akira Tu	Head of Consent and Permitting APAC, Ørsted
William Fu	Deputy Consent Manager, Ørsted
Gavin Guo	Consent Manager, Ørsted
Ching-Shu Shu	Environmental Manager, Ørsted
Peter Hua	Marine Affairs Officer, Ørsted
James Cheng	Supplier QHSE Manager, Ørsted

The approved local EIA, including environmental monitoring report updates and all meeting minutes of Environmental Monitoring Committee, will be uploaded on Ørsted's website.

### 4.3.7 Chambers of Commerce

Small and medium-sized enterprises (SMEs) are a fundamental part of economic fabric in Changhua. Most local SMEs lack the experience and related qualification of the offshore wind power industry, but still hope to join the supply chain of offshore wind power. The major chambers of commerce are the Changhua Industrial Association, the Changhua Chambers of Commerce, and the Industrial Development Investment Promotion Committee (IDIPC), which is led by the Changhua County Government.

### 4.3.8 Academic Institutions

The National Changhua University of Education is the highest-ranking university in Changhua. In the past, it was tasked with training future teachers, but with the change of domestic education policies, it is transforming into a research university. Also, there are private universities in Changhua, such as Da-Yeh University, Mingdao University, Chienkuo Technology University, and Chungchou University of Science and Technology. The universities in Changhua are interested in offshore wind power and to have the opportunity to continuously collaborate with Project on the existing e.g., Apprenticeship Program, Guest Lecture Seminars, Green Energy Scholarship, Green Syllabus & Graduate/Internship programs.

### 4.3.9 Environmental Non-Governmental Organisations (NGOs)

Changhua Environmental Protection Alliance is the most important environmental NGO in Changhua. It has co-organised initiatives with other NGOs on different issues at the national level. The Changhua Environmental Protection Alliance supports, relatively speaking, far-shore wind farms, such as the Greater Changhua Project and opposes near-shore wind farms that might affect the Taiwanese White Dolphin's (TWD) habitat.

In addition, Project are also actively and closely engaging and organised activities with the following NGOs on fisheries and bird issues, respectively:

- Taiwan Ocean and Environmental Sustainability Law Center; and
- Wild Bird Society of Chang Hwa.

### 4.3.10 Other Project Developers

The development overlaps with the CPC's marine oil and gas mining area. The development shall allow for the CPC's future marine works and investigation by considering specified wind power engine alignment/ spacing between each windmill.

### 4.3.11 Media

Regional and local media can give a positive or negative information on the Project to the public including other stakeholders.



#### 4.4 Potential Key Stakeholders and Concerns

In general, Project has identified the following potential impacts on stakeholders:

- *Fishery impacts:* Ørsted has been communicating with the Changhua Fishery Association (CFA) regarding compensations matters.
- *Public infrastructure:* Service standards at road sections and intersections are assessed to be generally unaffected. The Project intends to use community hospitals or clinics only in the event of emergencies or accidents.
- *Visual impact and tourism:* Since most of the construction activities will take place at relatively far distance (i.e., at least 48.5 km from the shore), extent of change in the existing landscape is determined to be quite small. Traffic impact to visitors accessing local recreation/tourism sites is assessed to be insignificant as traffic conditions can be maintained at service levels of A-C.
- *Cultural impacts:* Mitigation measures have been proposed in the event underwater cultural resource is found during the construction works.
- *Labour and working conditions:* Ørsted's Code of Conduct for Business Partners outlines requirements to comply with applicable laws, respect for labour and human rights and anti-corruption. The code of conduct is included in the contracts with contractors to ensure compliance with the applicable law and standards. A human resources policy and associated procedures incorporating the requirements of IFC PS2 and the applicable Taiwanese labour laws have also been developed.

**Table 4.2** below provides a preliminary list of potential key stakeholders. It should be noted that over time, it may be necessary to modify the list of stakeholders to meet changing circumstances. Ørsted will therefore undertake periodic reviews of their stakeholders and accordingly identify how they engage with them.

**Table 4.2 Preliminary List of Potential Key Stakeholders**

Category	Stakeholder	Concerns		
		Environmental	Social	Technical
<b>Government Authorities – Central</b>	Executive Yuan	/	/	/
	Ministry of Economic Affairs	/	/	/
	Environmental Protection Administration	/	/	/
	Ministry of Transportation and Communications		/	/
	Ministry of the Interior	/	/	/
	Ministry of Culture	/	/	/
	Ministry of Labour		/	/
	Ministry of National Defense		/	/
	Council of Agriculture		/	
<b>Government Authorities – Local</b>	Changhua County Government	/	/	/
	Taichung City Government	/	/	/
	Lukang Township	/	/	/
	Xianxi Township	/	/	/

Category	Stakeholder	Concerns		
<b>Impacted Communities</b>	Fuxing Township	/	/	/
	Residents in coastal areas	/	/	/
	Changhua Fishermen's Association (CFA) and fishermen members	/	/	/
	Affected local communities e.g., fishermen households which are poor or having physical and mental disabled persons, fishery associated labour and workers on vessels; women groups and other vulnerable groups	/	/	/
	Environmental Monitoring Committee	/	/	
<b>Chamber of Commerce</b>	Changhua Chamber of Commerce		/	/
	Changhua Industrial Association		/	/
<b>Academia</b>	National Changhua University of Education	/	/	/
	Private universities in Changhua, such as Da-Yeh University, Mingdao University, Chienkuo Technology University, and Chungchou University of Science and Technology	/	/	/
<b>NGOs</b>	Changhua Environmental Protection Alliance	/	/	/
	Taiwan Ocean and Environmental Sustainability Law Center	/	/	/
	Wild Bird Society of Chang Hwa	/	/	/
<b>Other developers</b>	Nearby project developers			/
<b>Mass Media</b>	National media	/	/	/
	Regional media	/	/	/
<b>Internal Stakeholders</b>	Contractors and Suppliers	/	/	/
	International Finance Institution	/	/	/

During the development of local EIA, Ørsted surveyed 750 residents and 209 fishermen from the surrounding communities to understand their perceptions of the Project. Survey was conducted with the local communities (including fishing communities and district leaders) within the vicinity of Xixiang and Lugang Towns' coastal area in Changhua County via face-to-face meetings or telephone interviews.

Feedback from 67 local leaders were also collected (including legislators, township heads, county councilors, village chiefs, representatives from fisheries and aquaculture sector, environmental groups, etc.). Results shows that 85% of (local) residents, 75% of fishermen and 88% of local leaders express support towards the Project development, whilst the remaining respondents have concerns related to the Project activities such as adverse environmental impacts and impact on the livelihood of fishermen and its fishery activities. The survey results also shows that Project shall communicate Project activities via mass media, conference briefing/ symposium and direct engagement activities with the Affected Communities.

Additional survey will be conducted throughout Project lifecycle via the ongoing consultation activities, to continuously assess social impacts and proposing effective mitigation measures. Results will be update in this SEP and to be communicated with the stakeholders accordingly.

## 4.5 Stakeholder Analysis and Categorisation

Stakeholder analysis is a way of determining who can have the most positive or negative influence on the Project, who is likely to be most affected by the Project activities, and how the Project should work with stakeholders with different levels of interest and influence. Key stakeholder groups identified in **Table 4.2** are analysed according to their influence and interest in the Project.

### 4.5.1 Stakeholder Mapping Matrix

A desktop stakeholder mapping exercise is carried out to identify all Project stakeholders. The stakeholders have been broadly identified based on the following potential/likely areas of concerns:

- *Environmental* – this includes alteration and potential degradation of current environmental baseline conditions, such as biodiversity impacts, surface water quality, elevated underwater noise/disturbance levels, construction activities, generation and disposal of wastes, and ecological disturbance.
- *Social (directly affected)* – this includes the fishing communities and local labour force, compensation, livelihoods, change in land use and occupation.
- *Social (indirectly affected households)* – this includes households within the surrounding communities not directly involved within the onshore land acquisition process who may have concerns related to community health and safety, employment of temporary/foreign workforce, traffic and transportation, visual impacts, income and economic development opportunities, infrastructure requirements, and recruitment issues.
- *Technical* – this includes recruitment issues, materials supply and feasibility, land and marine traffic safety, and Project management.

Level of influence and interest of each group is based on the Ørsted's Stakeholder Analysis and Communication Plan Tool (**Table 4.3**). It should be noted that it is not practical to engage all stakeholder groups with the same level of intensity all the time.

Table 4.3 Stakeholder Analysis based on their Influence and Interest

Category	Stakeholder	Analysis	
		Influence <sup>2</sup>	Interest <sup>3</sup>
Government Authorities - Central	Executive Yuan	Very High	Low
	Ministry of Economic Affairs		
	Environmental Protection Administration		
	Ministry of Transportation and Communications		
	Ministry of the Interior		
	Ministry of Culture		
	Ministry of Labour		
	Ministry of National Defense		
Government Authorities - Local	Changhua County Government	High	Very High
	Taichung City Government		
	Lukang Township		
	Xianxi Township		
Impacted Communities	Residents in coastal areas	Low	Very High
	Changhua Fishermen's Association (CFA) and fishermen members	Medium	Very High
	Affected local communities e.g., fishermen households which are poor or having physical and mental disabled persons, fishery associated labours; women groups and other vulnerable groups	Low	Very High
	Environmental Monitoring Committee	High	Very High
Chamber of Commerce	Changhua Chamber of Commerce	Medium	Very High
	Changhua Industrial Association		
Academia	National Changhua University of Education	Low	Medium
	Private universities in Changhua, such as Da-Yeh University, Mingdao University, Chienkuo		

<sup>2</sup> Influence: Influence indicates stakeholders' ability to support or resist Project's recommendation or change. A stakeholders' influence is typically classified in the range of low to very high.

<sup>3</sup> Interest: Interest is the (positive or negative) concern or interest that stakeholders might have and helps Project to build a better relationship and to manage them more effectively. A stakeholders' interest is typically classified in the range of low to very high.

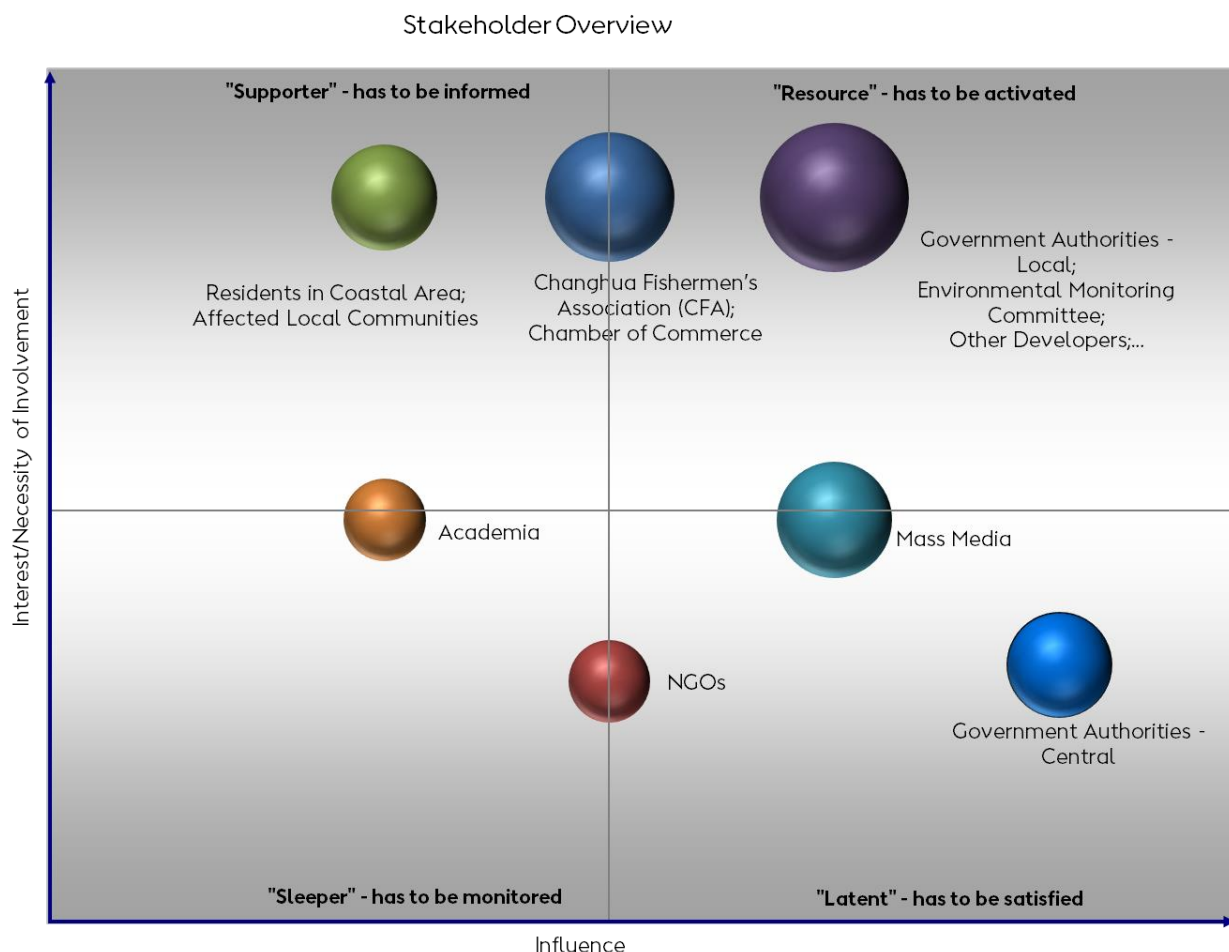
Category	Stakeholder	Analysis	
	Technology University, and Chungchou University of Science and Technology		
NGOs	Changhua Environmental Protection Alliance	Medium	Low
	Taiwan Ocean and Environmental Sustainability Law Center	Medium	Low
	Wild Bird Society of Chang Hwa	Medium	Low
Other developers	Nearby project developers	High	Very High
Mass Media	National media	High	Medium
	Regional media		
Internal Stakeholders	Contractors and Suppliers	High	Very High
	International Finance Institution		

The stakeholder mapping matrix is a tool to help identify where stakeholders stand depending on their influence and interests. Project stakeholder mapping matrix is generated based on the **Table 4.3**, and is illustrated in **Figure 4.1**, which can be summarised as follows:

- Sleeper: low influence and low interest
- Supporter: low influence and high-very high interest
- Latent: high-very high influence and low interest
- Resource: high-very high influence and high-very high interest

Based on the result of the above stakeholder mapping, the stakeholder groups are analysed to determine the most appropriate method of engagement for each key group. This analysis has considered the concerns, their level of interest in the Project and their potential to be impacted (including positive/negative and direct/indirect). **Table 4.4** provides stakeholder engagement strategies for each stakeholder group.

**Figure 4.1 Stakeholders Mapping Matrix**



Source: Ørsted's Stakeholder Analysis and Communication Plan

**Table 4.4 Stakeholder Engagement Strategies for each Stakeholder Group**

Sleeper – has to be monitored	Supporter – has to be informed	Latent – has to be satisfied	Resource – has to be activated
<ul style="list-style-type: none"> <li>▪ Academia</li> <li>▪ NGOs</li> </ul>	<ul style="list-style-type: none"> <li>▪ Residents in coastal areas.</li> <li>▪ Affected Local Communities.</li> <li>▪ Changhua Fishermen's Association (CFA).</li> <li>▪ Chamber of Commerce.</li> </ul>	<ul style="list-style-type: none"> <li>▪ Government Authorities - Central.</li> <li>▪ Mass Media.</li> </ul>	<ul style="list-style-type: none"> <li>▪ Government Authorities – Local.</li> <li>▪ Environmental Monitoring Committee.</li> <li>▪ Other Developers.</li> <li>▪ Internal Stakeholders.</li> <li>▪ Optional:</li> </ul>

Sleeper – has to be monitored	Supporter – has to be informed	Latent – has to be satisfied	Resource – has to be activated
<ul style="list-style-type: none"> <li>▪ Inform via general communications such as newsletter and website or as contacted/ requested.</li> <li>▪ Monitor for their feedback.</li> </ul>	<ul style="list-style-type: none"> <li>▪ Make use of interest by informing in low risks areas.</li> <li>▪ Keep informed and consulted in interest area.</li> <li>▪ Formal<sup>1</sup> communication.</li> </ul>	<ul style="list-style-type: none"> <li>▪ Involved in governance and decision making.</li> <li>▪ Keep engaged and consulted regularly via informal<sup>2</sup> and formal engagement and consultation.</li> <li>▪ Involve in governance and decision making.</li> </ul>	<p>Changhua Fishermen's Association (CFA).</p> <ul style="list-style-type: none"> <li>▪ Inform and consult in interest area through formal communications, such as meetings letters, and written documents.</li> <li>▪ Attempt to obtain their support and technical guidance.</li> <li>▪ Attempt to increase level of interest.</li> </ul>

<sup>1</sup> Formal communication channel: e.g., official letters, official announcement on Ørsted's website, approved newsletter via local authorities' offices or fisheries association etc.

<sup>2</sup> Informal communication channel: e.g., social media such as Facebook or LINE groups, etc.

## 5 Stakeholder Engagement to date

The Project engages stakeholders through different programs and events. This Section provides a description on how Ørsted works closely with different stakeholders on the different programs.

### 5.1 EIA-related stakeholder consultations

Several stakeholder engagement activities, public consultation meetings, and public hearings have been conducted as part of the local EIA process, to communicate with local communities during the Project development stage and before entering the construction phase. These events are summarised in **Table 5.1**.

**Table 5.1 Stakeholder Engagement, Public Consultation, and Public Hearings during EIA Process**

Activities	Date
Online publication of Project information on the Environmental Protection Administration (EPA) website for 15 days	9 January 2016
Four (4) meetings/visits with the Changhua Fishermen Association	10 February 2016 – 6 April 2017
Online publication of project development information and EIA survey aspects on the EPA website for 20 days	21 September – 12 October 2016
Public seminar (open meeting) for EIA report at drafting stage	21 & 24 October 2016
Public opinion survey of the Project (750 local community members, 209 fishermen and 67 local leaders)	19 November – 11 December 2016
Online publication of major EIA chapters on the EPA website for 20 days	24 January – 14 February 2017
Opinion Presentation Meeting	20 June 2017
The 1 <sup>st</sup> EIA Review Meeting	30 June 2017
The 2 <sup>nd</sup> EIA Review Meeting	11 September 2017
The 3 <sup>rd</sup> EIA Review Meeting	27 November 2017
EPA EIA Vetting Committee Meeting on the Project (the 327 <sup>th</sup> meeting)	9 February 2018
Eight (8) meetings with the Changhua Fishermen Association	17 July 2018 – 16 October 2018
Review meeting on EIA report deviation comparison	20 November 2018
CZMA Public Hearing	22 May 2019
EPA On-site Audit Meeting	29 October 2019
1 <sup>st</sup> EPA Review Meeting	21 October 2021
2 <sup>nd</sup> EPA Review Meeting	22 December 2021
EPA Vetting Committee (414 <sup>th</sup> meeting)	2 March 2022
Pre-construction EIA Public Hearing CHW04	26 September 2022
Pre-CP Application Public Hearing of CHW04	16 December 2022



Activities	Date
1st EIA Supervisory Committee Meeting	23 December 2022

Source: Unitech, 2018 and EIA Project Forum (<https://eiadoc.epa.gov.tw/EIAFORUM/>)

During the consultations, the participants generally provide primary concerns related to environmental impacts (e.g., including potential impacts from offshore related activities), as well as economic implications on the local fishermen.

Summary of stakeholder engagement activities undertaken as part of the EIA process is provided in **Appendix A** of this SEP.

## 5.2 Summary of Stakeholder Programs and Concerns

Following the stakeholder consultation activities undertaken (refer **Table 5.1**), Ørsted has identified and implemented various programs and initiatives for each stakeholder group. The Project is implementing different programs for each stakeholder group as according to their specific needs, which are outlined in **Table 5.2**. Summary of these programs is also provided in **Appendix A** of this SEP.

Through stakeholder engagement activities (refer **Table 5.3**), Ørsted also determines and collates the concerns and feedback from the stakeholders relating to environmental and social impacts of the Project. **Table 5.4** summarises the key concerns raised by different stakeholder groups and the action plans taken to address the issues.

### Note:

- **Table 5.2 – 5.4** and **Appendix A** will be updated on a quarterly basis to ensure all engagement activities are up to date.
- All designated program covers the overall Greater Changhua Project.

Table 5.2 Matrix of Stakeholder Groups and the respective Programs

Program / Stakeholder Groups	Local Government	CFA	Township	Chamber of Commerce	Universities	Residents in coastal area	Environment at NGOs
Apprenticeship Program	/				/		
Energy Storage Program	/				/		/
The Changhua Wind Power Supplier Network	/			/			
HSE Network				/			
Industry Development Fund	/			/			
Guest Lecture					/		
Green Energy Scholarship		/			/		
Dual-Doppler Radar					/		
MMO Training		/				/	/
Seafarer Training		/					
English Course		/					
Environmental Education			/			/	/
Supply Chain Seminar				/		/	
Job Fair	/					/	
Corporate Sponsorship	/	/	/			/	
Green Syllabus	/				/	/	
Fisherman CTV Training Program		/				/	
Internship Program					/		
Graduate Program					/		

Source: Ørsted, 2023

**Table 5.3 Timetable for Project Stakeholder Engagement Activities (2018- December 2023)**

Date	Activity	Stakeholders
6 March 2018	Supplier Chain Seminar	Industrial Development & Investment Promotion Committee of Changhua County (IDIPC)
19 April 2018	MoUs signed with Show Chwan Memorial Hospital and Changhua Christian Hospital	Show Chwan Memorial Hospital and Changhua Christian Hospital
19 July 2018	DYU visit Grimsby for the Apprenticeship Program in Taiwan	Da-Yeh University
25 October 2018	Energy Storage Program contract signing and Ørsted Energy Storage Research Centre Opening Ceremony	National Changhua University of Education (NCUE)
2 November 2018	Master Class performed by DTU	Da-Yeh University (DYU)
13 November 2018	The Changhua Representative Office opening	Changhua County Government
22 May 2019	Guest Lecture – introduction to O&M	Da-Yeh University (DYU)
6 June 2019	Guest Lecture - environmental protection of offshore wind farms	National Changhua University of Education (NCUE), NGOs
	Lantern Festival Sponsorship	Lukang Township Office, residents
22 June 2019	Children’s Book Event in Xianxi	Xianxi Township Office, residents
29 June 2019	Children’s Book Event in Lukang	Lukang Township Office, residents
7 September 2019	Changhua Job Fair	Changhua County Government, residents
22 September 2019	Changhua County Beach Clean-up	Changhua Environmental Protection Alliance
23 September 2019	Wind Energy Centre Inauguration and Wind Energy Workshop	Da-Yeh University (DYU)
5 October 2019	2019 Wind Energy Job Fair	Taichung City Government
23 October 2019	School lunch donation Ceremony	Changhua County Government, Lukang Township Office, Xianxi Township Office
17 November 2019	2019 Lukang Marathon	Lukang Township Office, residents
25 September 2020	Stakeholder engagement meeting as part of socio-economic baseline survey	Fisheries Agency, Council of Agriculture
23 October 2020	In-depth interviews as part of socio-economic baseline survey	Lukang and Xianxi Township chairpersons

Date	Activity	Stakeholders
6 November 2020	In-depth interviews as part of socio-economic baseline survey	<ul style="list-style-type: none"> <li>Xianxi Elementary School and Xianxi Junior High School</li> </ul>
	Stakeholder engagement meeting as part of socio-economic baseline survey	<ul style="list-style-type: none"> <li>Changhua County Fishery Association Director General</li> <li>Changhua County Fishery Association inshore boat owners</li> </ul>
12 November 2020	Stakeholder engagement meeting as part of socio-economic baseline survey	<ul style="list-style-type: none"> <li>Changhua County Fishery Association coastal boat owners</li> </ul>
14 November 2020	Stakeholder engagement meeting as part of socio-economic baseline survey	<ul style="list-style-type: none"> <li>President of Changhua County coastal aquaculture fishery association</li> <li>Chairperson of Lunwei Bay Harbour, Xianxi Township, Changhua County</li> <li>Chairperson of Wanggong village, Fangyuan Township, Changhua County</li> <li>Committee Chairperson of Lunwei Fuan Temple, Lukang Township</li> </ul>
20 November 2020	Stakeholder engagement meeting as part of socio-economic baseline survey	<ul style="list-style-type: none"> <li>Underwater diving association and diving works representative</li> <li>Director of Changhua County housekeeping class of the Four Health Club</li> </ul>
24 January 2021	Stakeholder engagement meeting as part of socio-economic baseline survey	<ul style="list-style-type: none"> <li>Chairperson of the Changhua County women's rights association</li> <li>Director of the Taiwan Association for Human Rights (TAHR) interview</li> </ul>
25 January 2021	Stakeholder engagement meeting as part of socio-economic baseline survey	<ul style="list-style-type: none"> <li>Labour representatives from the wind power marine engineering company/ contractor</li> </ul>
27 January 2021	Stakeholder engagement meeting as part of socio-economic baseline survey	<ul style="list-style-type: none"> <li>Coastal boat owners from Wanggong Harbour, Changhua County</li> <li>Chairperson of Wenzhi Harbour, Shanlun village, Changhua County</li> </ul>
	Focus group discussions (FGDs) as part of	<ul style="list-style-type: none"> <li>Lukang Township fishermen</li> </ul>

Date	Activity	Stakeholders
	socio-economic baseline survey	<ul style="list-style-type: none"> <li>Women's Rights Association</li> </ul>
08 February 2021	Anti-pandemic materials donations to Changhua and Taichung local hospitals	<ul style="list-style-type: none"> <li>Zhangbin Show Chwan Memorial Hospital</li> <li>Show Chwan Memorial Hospital</li> <li>Changhua Christian Hospital</li> <li>Lukang Christian Hospital</li> <li>Tungs' Taichung MetroHarbor Hospital</li> </ul>
08 March 2021	Women's talk! Ørsted Career Sharing in Changhua	<ul style="list-style-type: none"> <li>National Changhua Girls' Senior High School</li> </ul>
17 April 2021	Children's Book Event in Changhua	<ul style="list-style-type: none"> <li>Changhua Fund for Children and Families, Changhua residents</li> </ul>
22 April 2021 – 30 April 2021	2021 Sustainable Living Festival in Lukang - Ørsted Changhua onshore substation visit	<ul style="list-style-type: none"> <li>Lukang Township residents</li> <li>Xianxi Township</li> <li>Lukang local vendors</li> <li>The Trade Council of Denmark, Canadian Trade Office in Taipei, AmCham Taiwan</li> <li>Central Taiwan Joint Services Center, Executive Yuan</li> </ul>
23 April 2021	Join Tree Planting Activity with NCUE	<ul style="list-style-type: none"> <li>National Changhua University of Education</li> <li>Fulbright Taiwan</li> </ul>
26 April 2021	Meeting with Lukang residents– introduction to Ørsted and offshore wind industry	<ul style="list-style-type: none"> <li>Lukang Township Office, residents</li> </ul>
27 April 2021	Meeting with Xiangxi residents– introduction to Ørsted and offshore wind industry	<ul style="list-style-type: none"> <li>Lukang Township Office, residents</li> </ul>
29 April 2021	Meeting with Lukang residents– introduction to Ørsted and offshore wind industry	<ul style="list-style-type: none"> <li>Xianxi Township Office, residents</li> </ul>
28 May 2021	Anti-pandemic materials donations to Changhua Townships	<ul style="list-style-type: none"> <li>Xianxi Township, Lukang Township, Fuxing Township, Fangyuan Township</li> </ul>
2 July 2021	iPads donations to Vulnerable families in Changhua	<ul style="list-style-type: none"> <li>Changhua Fund for Children and Families, Changhua residents</li> </ul>
7 July 2021	Anti-pandemic materials donations to Changhua Coast Guard	<ul style="list-style-type: none"> <li>Northern Branch, Coast Guard Administration, Ocean Affairs Council</li> <li>Changhua Inspection Offices</li> </ul>

Date	Activity	Stakeholders
8 July 2021	Supporting local young farmers and sending local fresh fruits to orphanages	<ul style="list-style-type: none"> <li>▪ Xihu Township Farmers' Association</li> <li>▪ Local young farmers</li> <li>▪ Zenlight Orphanage</li> <li>▪ Mennonite Good Shepherd Taiwan</li> <li>▪ Taoyuan Orphanage</li> </ul>
11 August 2021	Welcome meeting for the first batch of Da-Yeh University students to begin Apprenticeship Programme	<ul style="list-style-type: none"> <li>▪ Da-Yeh University</li> </ul>
4 September 2021	2021 Job Fair	<ul style="list-style-type: none"> <li>▪ Taichung City Government</li> </ul>
14 September 2021	Inauguration ceremony of the first offshore wind nacelle assembly facility in Asia-Pacific	<ul style="list-style-type: none"> <li>▪ Taichung City Government, Taichung City Council</li> <li>▪ Maritime Port Bureau, BOE, TIPC, MIRDC</li> <li>▪ Siemens Gamesa</li> </ul>
4 November 2021	Ørsted Green Energy Scholarship Ceremony	<ul style="list-style-type: none"> <li>▪ Changhua awardees</li> <li>▪ The Trade Council of Denmark</li> </ul>
		<ul style="list-style-type: none"> <li>▪</li> </ul>
14 November 2021	Beach cleanup in Xianxie	<ul style="list-style-type: none"> <li>▪ Xianxie junior high school, Changhua Ocean Education Center</li> </ul>
18 November 2021	Advanced radar communication equipment donation	<ul style="list-style-type: none"> <li>▪ Taichung Fishery Radio Station</li> </ul>
02 December 2021	Beach cleanup in Fangyuan	<ul style="list-style-type: none"> <li>▪ Caohu junior high school, Changhua County, Changhua wild bird society, Taiwan Environmental Protect Union</li> </ul>
08 December 2021-10 December 2021	Energy Taiwan	<ul style="list-style-type: none"> <li>▪ Local suppliers</li> </ul>
24 February 2022	Green syllabus inauguration	<ul style="list-style-type: none"> <li>▪ National Changhua University of Education</li> </ul>
24 March 2022	Ørsted joined Changhua County Green Energy Industry Development Forum	<ul style="list-style-type: none"> <li>▪ Introduction for Industrial Development &amp; Investment Promotion Committee</li> <li>▪ National Changhua University of Education</li> </ul>
27 April 2022	Anti-pandemic materials donations to Changhua Coast Guard	<ul style="list-style-type: none"> <li>▪ Changhua Coast Guard</li> <li>▪ Xianxi Wenzai fishermen</li> </ul>
03 May 2022	Inauguration ceremony of Greater Changhua 1	<ul style="list-style-type: none"> <li>▪ Changhua County, Taipower Changhua branch, Local</li> </ul>

Date	Activity	Stakeholders
	& 2a onshore substations	suppliers, Legislator Chen
17 May 2022	Ceremony of first-ever purpose-built SOV	<ul style="list-style-type: none"> <li>Local supplies</li> </ul>
05 July 2022	Sustainable concert in Lukang	<ul style="list-style-type: none"> <li>Changhua County, residents</li> <li>The Trade Council of Denmark</li> </ul>
02 August 2022	Inauguration ceremony of O&M Hub	<ul style="list-style-type: none"> <li>TIPC, Legislative Yuan, Executive Yuan</li> <li>Taichung County, Taichung City Council</li> </ul>
29 September 2022	Changhua County, department of Youth development visits Ørsted O&M Hub	<ul style="list-style-type: none"> <li>Changhua County, department of Youth development</li> </ul>
14 October 2022	Ørsted Green Energy Scholarship Ceremony	<ul style="list-style-type: none"> <li>Changhua awardees</li> <li>The Trade Council of Denmark</li> </ul>
19 October 2022 – 21 October 2022	Energy Taiwan	<ul style="list-style-type: none"> <li>Local suppliers</li> <li>Executive Yuan, Control Yuan, MIRDC, Academia Sinica</li> </ul>
20 October 2022	TIPM visits Grimsby O&M hub	<ul style="list-style-type: none"> <li>TIPM</li> </ul>
10 November 2022	NTUST visits Ørsted O&M Hub	<ul style="list-style-type: none"> <li>NTUST</li> </ul>
14 November 2022	Control Yuan visits Changhua Onshore Substation	<ul style="list-style-type: none"> <li>Control Yuan</li> </ul>
19 December 2022	Wenzai fishing port cleanup	<ul style="list-style-type: none"> <li>Wenzai fishermen, County councilmen, Changhua Fishery Association Xianxi branch</li> </ul>
4 January 2023	Meeting with TPC	<ul style="list-style-type: none"> <li>TPC officer</li> </ul>
10 January 2023	Meeting with Hahafish Association	<ul style="list-style-type: none"> <li>Program Manager of Hahafish Association</li> </ul>
13 January 2023	Students & Teachers from Green Syllabus Interview	<ul style="list-style-type: none"> <li>Jiang International School</li> </ul>
16 January 2023	Meeting with Changhua fishermen	<ul style="list-style-type: none"> <li>Wen Zi Fishing Port fishermen</li> </ul>
18 January 2023	Meeting with CFA	<ul style="list-style-type: none"> <li>CFA Secretary</li> </ul>
22 January 2023 - 05 February 2023	Flower Show in Changhua	<ul style="list-style-type: none"> <li>Changhua County, residents</li> </ul>
31 January 2023	Meeting with fishermen	<ul style="list-style-type: none"> <li>Wen Zi Fishing Port fishermen</li> </ul>
1 February 2023	Meeting with Fishery Radio Station	<ul style="list-style-type: none"> <li>Fishery Radio Station</li> </ul>
06 February 2023	NCUE Professor Lu visits Ørsted O&M Hub	<ul style="list-style-type: none"> <li>NCUE Professor</li> </ul>
07 February 2023	CR Classification Society visits Ørsted O&M	<ul style="list-style-type: none"> <li>CR Classification Society</li> </ul>

Date	Activity	Stakeholders
	Hub	
10 February 2023	Meeting with Hahafish Association	<ul style="list-style-type: none"> <li>Director of Hahafish Association</li> </ul>
11 February 2023	Local engagement in Wanggong	<ul style="list-style-type: none"> <li>Local fishermen, Taiwan Ocean and Environmental Sustainability Law Center</li> </ul>
16 February 2023	EY, Office of Energy and Carbon Reduction visits Ørsted O&M Hub	<ul style="list-style-type: none"> <li>Office of Energy and Carbon Reduction</li> </ul>
20 February 2023	Meeting with GESP Awardee	<ul style="list-style-type: none"> <li>GESP Awardee</li> </ul>
21 February 2023	Meeting with NCUE	<ul style="list-style-type: none"> <li>NCUE Dean</li> </ul>
9 March 2023	Meeting with Changhua County Council	<ul style="list-style-type: none"> <li>CHCG Director</li> </ul>
15 March 2023	Meeting with fishermen	<ul style="list-style-type: none"> <li>Wenzai fishermen</li> </ul>
23 March 2023	Meeting with TPC	<ul style="list-style-type: none"> <li>TPC</li> </ul>
28 March 2023	Meeting with Da Yeh University (DYU) and Japan Akita Kosen	<ul style="list-style-type: none"> <li>Da Yeh University and Akita Kosen</li> </ul>
31 March 2023	Meeting with CFA	<ul style="list-style-type: none"> <li>CFA</li> </ul>
6 April 2023	Meeting with Wenzai fishermen	<ul style="list-style-type: none"> <li>Wenzai fishermen</li> </ul>
10 April 2023	Meeting with Taichung fishermen	<ul style="list-style-type: none"> <li>Taichung fishermen</li> </ul>
11 April 2023	Meeting with Fishery Radio Station	<ul style="list-style-type: none"> <li>Fishery Radio Station</li> </ul>
14 April 2023	Meeting with CFA	<ul style="list-style-type: none"> <li>CFA</li> </ul>
5 May 2023	Public Hearing	<ul style="list-style-type: none"> <li>Taiwan Ocean and Environmental Sustainability Law Center</li> </ul>
8 May 2023	Meeting with NTOU and DFO	<ul style="list-style-type: none"> <li>NTOU and DFO</li> </ul>
10 May 2023	Meeting with Wenzai fishermen	<ul style="list-style-type: none"> <li>Wenzai fishermen</li> </ul>
14 May 2023	Meeting with Taichung fishermen Association	<ul style="list-style-type: none"> <li>Taichung</li> </ul>
16 May 2023	Meeting with CHCG	<ul style="list-style-type: none"> <li>CHCG Director</li> </ul>
18 May 2023	OnSS Groundbreaking blessing ceremony	<ul style="list-style-type: none"> <li>Star Energy</li> </ul>
23 May 2023	Meeting with Taiwan Ocean and Environmental Sustainability Law Center	<ul style="list-style-type: none"> <li>Taiwan Ocean and Environmental Sustainability Law Center</li> </ul>
31 May 2023	CHCG visits Ørsted O&M Hub	<ul style="list-style-type: none"> <li>CHCG</li> </ul>
1 June 2023	BOE & TIPC visit Orsted TJB site	<ul style="list-style-type: none"> <li>BOE</li> <li>TIPC</li> </ul>
14 June 2023	NTOU visits Ørsted O&M Hub	<ul style="list-style-type: none"> <li>NTOU Professors</li> </ul>



Date	Activity	Stakeholders
30 June 2023	Fishermen's Day	<ul style="list-style-type: none"> <li>CFA</li> <li>Other offshore developers, local politicians</li> </ul>
4 July 2023	YMCA Green Energy Lecture	<ul style="list-style-type: none"> <li>YMCA Changhua</li> <li>Tsao-Hu Middle School</li> </ul>
7 July 2023	Summer camp of NCUE and Washington University	<ul style="list-style-type: none"> <li>Academias</li> </ul>
10 July 2023	AI seminar of CHCG	<ul style="list-style-type: none"> <li>CHCG, Industrial Development &amp; Investment Promotion Committee of Changhua</li> </ul>
12 July 2023	SOV tour to CHW1&2a	<ul style="list-style-type: none"> <li>Business partners and EIA committee members</li> </ul>
14 July 2023	Meeting with Ocean Cuisine portion Base	<ul style="list-style-type: none"> <li>Ocean Cuisine portion Base</li> </ul>
19 July 2023	Meeting with CFA	<ul style="list-style-type: none"> <li>CFA Secretary</li> </ul>
21 July 2023	Meeting with local reporter & IDIPC	<ul style="list-style-type: none"> <li>Reporter, IDIPC, Director of Information Dept. from CHCG</li> </ul>
25 July 2023	Visit TCG	<ul style="list-style-type: none"> <li>Director of Information Bureau</li> <li>Chief Secretary of Tourism Bureau</li> </ul>
28 July 2023	AmCham Lunch with Taichung Mayor Lu	<ul style="list-style-type: none"> <li>TCG, AmCham</li> </ul>
2 August 2023	Meeting with the coordinator of Lukang Marathon	<ul style="list-style-type: none"> <li>Event Coordinator</li> </ul>
2 August 2023	Visit the travel-study center of Changhua in Tacheng	<ul style="list-style-type: none"> <li>Dept. of Education of CHCG</li> </ul>
7 August 2023	Graduate ceremony of second-rank crew training	<ul style="list-style-type: none"> <li>NTOU Professors, DF Energy, CFA</li> </ul>
29 August 2023	Sustainability Generator series forum 1	<ul style="list-style-type: none"> <li>NCUE Professor</li> <li>NTOU Professor</li> <li>Environmental NGOs</li> <li>Local communities</li> </ul>
5 September 2023	Visit by Da-Yeh University faculty	<ul style="list-style-type: none"> <li>Da-Yeh University faculty of apprentice program</li> </ul>
7 September 2023	Taichung Marine Bio Museum Discussion	<ul style="list-style-type: none"> <li>Taichung Marine Bio Museum operation team</li> </ul>
8 September 2023	R3 discussion with Environmental Rights Foundation	<ul style="list-style-type: none"> <li>Environmental Rights Foundation &amp; Fisheries Rights Center</li> </ul>
15 September 2023	Sustainability Generator series forum 2	<ul style="list-style-type: none"> <li>NCUE Professor</li> </ul>

Date	Activity	Stakeholders
		<ul style="list-style-type: none"> <li>Feng-Jia University Professor</li> <li>Environmental NGOs</li> <li>NCUE students</li> </ul>
25 September 2023	Discussion on impact of oyster industry	<ul style="list-style-type: none"> <li>CHCG</li> <li>BoE</li> <li>Other offshore wind developers</li> </ul>
27 September 2023	Discussion on Co-Prosperity Foundation	<ul style="list-style-type: none"> <li>Fisheries Agency</li> <li>CFA</li> <li>BoE</li> <li>Other offshore wind developers</li> </ul>
30 September 2023	Changhua County 300 Anniversary	<ul style="list-style-type: none"> <li>CHCG</li> <li>Other offshore developers</li> </ul>
4 October 2023	Visit CHCG Dept. of Agriculture	<ul style="list-style-type: none"> <li>CHCG</li> </ul>
12 October 2023	Taiwan-Korea Fishermen Forum	<ul style="list-style-type: none"> <li>Fishermen representative</li> <li>MMO representative</li> <li>Director of Fisheries Radio</li> <li>Local community representative</li> </ul>
13 October 2023	Korean fishermen visit to NTOU (National Taiwan Ocean University)	<ul style="list-style-type: none"> <li>NTOU</li> </ul>
25 October 2023	SDGs & Regional Revitalization seminar	<ul style="list-style-type: none"> <li>Da-Yeh University</li> </ul>
1 November 2023	Visit NTOU	<ul style="list-style-type: none"> <li>NTOU</li> </ul>
3 November 2023	Co-Prosperity Foundation Setup Meeting in CFA	<ul style="list-style-type: none"> <li>CFA Secretary</li> <li>Other members of CFA</li> </ul>
7 November 2023	Co-Prosperity Foundation	<ul style="list-style-type: none"> <li>CFA</li> </ul>
17 November 2023	Daily Visit	<ul style="list-style-type: none"> <li>CFA Secretary</li> </ul>
10 November 2023	Daily Visit	<ul style="list-style-type: none"> <li>CFA Secretary</li> </ul>
13 November 2023	Daily Visit	<ul style="list-style-type: none"> <li>CFA Director</li> </ul>
16 November 2023	Daily Visit	<ul style="list-style-type: none"> <li>CFA CEO</li> </ul>

Date	Activity	Stakeholders
		<ul style="list-style-type: none"> <li>▪ CFA Chairmen</li> </ul>
19 November 2023	Lukang Marathon	<ul style="list-style-type: none"> <li>▪ Lukang local communities CHCG</li> <li>▪ Congresswoman</li> </ul>
21 November 2023	Tokyo Metropolitan Gov Visit Taichung Port	<ul style="list-style-type: none"> <li>▪ Tokyo Metropolitan Gov.</li> <li>▪ TIPC</li> </ul>
23 November 2023	Minghsin University of Science and Technology visit to O&M hub	<ul style="list-style-type: none"> <li>▪ Minghsin University of Science and Technology</li> </ul>
27 November 2023	Contemporary Agriculture Symposium	<ul style="list-style-type: none"> <li>▪ NTU</li> <li>▪ Agricultural Technology Research Institute</li> </ul>
28 November 2023	Visit Environmental rights foundation (ERF)	<ul style="list-style-type: none"> <li>▪ ERF</li> </ul>
30 November 2023	Discussion with fishermen on fisheries handbook	<ul style="list-style-type: none"> <li>▪ Changhua fishermen</li> </ul>
4 December 2023	ERM site visit	<ul style="list-style-type: none"> <li>▪ Changhua fishermen, county speaker, local politician</li> </ul>
5 December 2023	Lunch with Director of Department of Economics and Green Energy	<ul style="list-style-type: none"> <li>▪ Director, Department of Economics and Green Energy</li> <li>▪ Changhua County Government</li> </ul>

Source: Ørsted, 2023

**Table 5.4 Summary of Stakeholder Concerns and Issues**

Stakeholders	Date	Attendees	Key Issues	Action Plan
CIP, JERA, Macquarie, NPI, SRE, WPD	21 February 2022	<ul style="list-style-type: none"> <li>▪ Ørsted Marine Affairs Officer</li> <li>▪ Ørsted Senior Project Lead</li> </ul>	<ul style="list-style-type: none"> <li>▪ Management of fishermen's fishing behavior in the wind farm channel.</li> <li>▪ Discuss who will be attending the 2/22 MPB meeting.</li> </ul>	<ul style="list-style-type: none"> <li>▪ If the developer has other suggestions, it can be put forward in the common note.</li> <li>▪ The participants of the meeting are the group convener, the</li> </ul>

Stakeholders	Date	Attendees	Key Issues	Action Plan
				deputy convener of the group, and the secretary of the association.
Changhua Fishermen	May 2022	<ul style="list-style-type: none"> <li>Ørsted Marine Affairs Officer</li> </ul>	<ul style="list-style-type: none"> <li>Fishery information update</li> <li>Share the construction status of the wind farm</li> </ul>	<ul style="list-style-type: none"> <li>Hire fishing vessel as wind farm guard vessels.</li> <li>CFA Fisherman CTV Training Program plan</li> </ul>
Changhua County Government	28 July 2022	<ul style="list-style-type: none"> <li>Ørsted Lead Local Stakeholder Manager</li> </ul>	<ul style="list-style-type: none"> <li>Sustainable Concert</li> </ul>	<ul style="list-style-type: none"> <li>Follow-ups with CHCG &amp; its contractor for Sustainable Concert</li> </ul>
Changhua Wenzai Fishermen	July 2022	<ul style="list-style-type: none"> <li>Ørsted Marine Affairs Officer</li> </ul>	<ul style="list-style-type: none"> <li>Fishery information update</li> </ul>	<ul style="list-style-type: none"> <li>Hire fishing vessel as wind farm guard vessels info update.</li> <li>CFA Fisherman CTV Training Program plan info update.</li> </ul>
Changhua County Government, fishermen	09 August 2022	<ul style="list-style-type: none"> <li>Ørsted Lead Local Stakeholder Manager</li> <li>Ørsted Marine Affairs Officer</li> </ul>	<ul style="list-style-type: none"> <li>Complaints from oyster fishermen</li> </ul>	<ul style="list-style-type: none"> <li>Ørsted takes in-depth look at the reasons and state our position</li> </ul>
Changhua Wenzai Fishermen	August 2022	<ul style="list-style-type: none"> <li>Ørsted Marine Affairs Officer</li> </ul>	<ul style="list-style-type: none"> <li>Fishery information update</li> <li>Share the construction status of the wind farm</li> </ul>	<ul style="list-style-type: none"> <li>Hire fishing vessel as wind farm guard vessels info update.</li> <li>CFA Fisherman CTV Training Program plan info update</li> <li>Fishery Platform</li> </ul>

Stakeholders	Date	Attendees	Key Issues	Action Plan
				info update.
Da-yeh University	01 October 2022	<ul style="list-style-type: none"> <li>Ørsted Lead Local Stakeholder Manager</li> <li>Ørsted People &amp; Process Specialist</li> </ul>	<ul style="list-style-type: none"> <li>The 2nd batch of apprentice were selected</li> </ul>	<ul style="list-style-type: none"> <li>Discuss the progress announcement of Apprenticeship Program</li> </ul>
Changhua fishermen	01 November 2022	<ul style="list-style-type: none"> <li>Ørsted Marine Affairs Officer</li> </ul>	<ul style="list-style-type: none"> <li>Discuss about Environmental Survey Vessel</li> </ul>	<ul style="list-style-type: none"> <li>N/A</li> </ul>
Wenzai fishermen	03 November 2022	<ul style="list-style-type: none"> <li>Ørsted Marine Affairs Officer</li> </ul>	<ul style="list-style-type: none"> <li>Discuss about fishing port clean up event</li> </ul>	<ul style="list-style-type: none"> <li>Collect fishermen's idea and start to organise the event</li> </ul>
Da-Yeh University Prof Wu	14 November 2022	<ul style="list-style-type: none"> <li>Ørsted Lead Local Stakeholder Manager</li> <li>Ørsted People &amp; Process Specialist</li> </ul>	<ul style="list-style-type: none"> <li>Engage freshmen this year &amp; Introduction of Ørsted</li> </ul>	<ul style="list-style-type: none"> <li>Engagement with Da-Yah University.</li> <li>Speech discussion.</li> </ul>
Wild Bird Society of CHW	18 November 2022	<ul style="list-style-type: none"> <li>Ørsted Head of Consent and Permitting APAC</li> <li>Ørsted Consent Manager</li> <li>Ørsted Senior Sustainability Advisor</li> <li>Ørsted Lead Local Stakeholder Manager</li> </ul>	<ul style="list-style-type: none"> <li>Discussion on potential collaboration on bird patrol and other local activities</li> </ul>	<ul style="list-style-type: none"> <li>The NGO has briefed what they have done and proposed new ideas.</li> <li>Waiting for the proposal by Wild Bird Society of CHW.</li> </ul>
Changhua fishermen MMO	27 December 2022	<ul style="list-style-type: none"> <li>Ørsted Marine Affairs Officer</li> </ul>	<ul style="list-style-type: none"> <li>GWO Training</li> </ul>	<ul style="list-style-type: none"> <li>N/A</li> </ul>
Environmental Rights Foundation & Fisheries Rights Center	8 September 2023	<ul style="list-style-type: none"> <li>Li-Wei Lee (Deputy Head of TW Reg. &amp; Public Affairs)</li> <li>Mei-Yu Liu (Senior Local Stakeholder Manager)</li> </ul>	<ul style="list-style-type: none"> <li>Discussing how to push for the importance of social and environmental concerns in round 3 frame</li> </ul>	<ul style="list-style-type: none"> <li>Providing information for the NGOs to lobby</li> </ul>

Stakeholders	Date	Attendees	Key Issues	Action Plan
Co-Prosperity Foundation Setup Meeting in CFA	3 November 2023	<ul style="list-style-type: none"> <li>▪ Jason Kao (Programme Director of APAC Project Development Management)</li> <li>▪ Li-Wei Lee (Deputy Head of TW Regulatory &amp; Public Affairs)</li> <li>▪ Peter Hua (Senior Marine Affairs Manager)</li> </ul>	<ul style="list-style-type: none"> <li>▪ CFA wants developers to make promise to fund the foundation but there are still a lot of concern to be discussed.</li> </ul>	<ul style="list-style-type: none"> <li>▪ Further discussion on the co-prosperity foundation</li> </ul>

Source: Ørsted, 2022/2023

## 6 Future Stakeholder Engagement Activities

### 6.1 Overview

This Section describes the main stakeholder engagement activities that will be undertaken by Project on an on-going basis throughout the life of the Project. The engagement and information disclosure activities to be carried out for the Project are based on principles related to informed consultation and participation as detailed in the IFC PSI.

### 6.2 Future Stakeholder Engagement Activities

Ørsted has provided a schedule of upcoming stakeholder engagement activities for 2023, and appropriate engagement mechanisms to be used as detailed in **Table 6.1**. Ørsted will adapt stakeholder engagement activities to reflect local conditions and concerns as they arise. The frequency of engagement activities will also increase as construction moves toward its peak period. Annual activities and associated budgets will be prepared each year to ensure continuous improvement in adaptive management.

As per previous engagement, Ørsted promotes the engagement activities with the local communities via social media, collaboration with the local medias and/or authorities, official letters for the engagements with governmental/local authorities' bodies, as well as flyers distribution via the local mayors' offices. Project will also expand the channels used in promoting such engagements, including communication channels for the potential illiteracy within the stakeholder population, throughout the Project lifecycle. Additional communication channels with stakeholders will also be designed and implemented during the Project lifecycle and are summarised in **Table 6.1**. This will also be reflected in **Table 6.2** for reporting purposes.

**Table 6.1 Proposed Communication Channel**

Proposed Disclosure Methods	Proposed Communication Channels
Notification, key documents, and invitations to meet with Project addressed to specific stakeholders.	<ul style="list-style-type: none"> <li>▪ Email, telephone, post and in person.</li> <li>▪ Meeting and correspondence with the Project representatives.</li> <li>▪ Secure comment boxes.</li> <li>▪ Community meetings and public hearings.</li> <li>▪ Private and roundtable meetings with the Project.</li> </ul>
Paper copies of documents made available in central community location (e.g., town halls, cultural centres, village head office, traditional market, etc.)	<ul style="list-style-type: none"> <li>▪ Email, telephone, post and in person.</li> <li>▪ Secure comment boxes.</li> <li>▪ Community meetings and public hearings.</li> </ul>
Relevant information to directly Affected Communities	<ul style="list-style-type: none"> <li>▪ Email, telephone, post and in person.</li> <li>▪ Meeting and correspondence with the Project representative.</li> </ul>
Press releases and media interviews regarding Project updates and disclosure periods	<ul style="list-style-type: none"> <li>▪ Media contacts.</li> </ul>

Note: Proposed communication channel will be subjected to Project updates and internal approval as well as agreement and confirmation with the stakeholders.

**Note:**

- **Table 6.2** will be updated quarterly to ensure all future engagement activities are up to date.
- All designated program covers the overall Greater Changhua Project.

In addition, based on the Project Biodiversity Action Plan (BAP), Project will also implement the action plans as provided **Table 6.3**. Additional action plans in relations to stakeholder engagements of Project Human Rights Impact Assessment (HRIA) and Livelihood Restoration Plan (LRP) will also be updated in Table 6.3 once are made available.

### 6.3 Stakeholder Engagement Log

The SEP is a live document and continually updated throughout the Project lifecycle as the design changes, transitions occur from pre-construction through to construction and operations, new stakeholders emerge, and additional consultation activities are undertaken. Stakeholder engagement activities will incorporate a stakeholder log, recording all activities and consultation responses and tracking each of these to close-out.

The stakeholder engagement log will record the following key areas:

- Date and time of engagement.
- Attendance including company staff and stakeholder organisation.
- Contact details.
- Summary of meeting, or any issues and concerns raised in relation to the engagement activities.
- Action for follow-up.
- Responsibility and deadline.
- Confirmation of close-out i.e., date when the issue/concern is closed, and to obtain close-out confirmation from the related stakeholders.

The stakeholder engagement log template is provided in **Appendix B** of this SEP. Ørsted will be maintaining the stakeholder log throughout the development of the Project.



**Table 6.2 Examples of Future Stakeholder Engagement Activities**

Category	Activities	Project Phase	Description	Communication Channels	Method	Proposed Timeline / Frequency (*)	Responsible Party
<b>Livelihood Restoration Action Plan (LRP)</b>	Additional socio-economic background surveys; fishermen households survey; Key informant interviews; and Focus Group Discussion	Pre-construction	To conduct additional socio-economic baseline surveys to collect baseline conditions of affected communities and their perceived Project's impacts to livelihood as well as preference for LRP programs.	To be updated	Face-to-Face Questionnaire	Q4 2023 – Q1 2024	Project Management  TW Regulatory & Public Affairs  QHSE
	Stakeholder engagement and consultation during LRP implementation	Pre-Construction, Construction & Operation	To engage and consult on annual basis with various stakeholders including CFA, local authorities, local service suppliers and fishermen (as identified in LRP) to implement the LRP.	To be updated	Face-to-Face	Q1 2024 onwards	Project Management  TW Regulatory & Public Affairs  QHSE
<b>Environmental Monitoring</b>	Meetings with the Environmental Monitoring Committee	Construction	These meetings will continue to take place twice a year (i.e., May and November), which Ørsted will facilitate and organise.	Official letters	Face-to-Face	Annually in May and October	TW Environment and Permitting
<b>Affected Local</b>	Interviews for sharing their	Pre-Construction,	Affected fishermen as well as associated	To be updated	Face-to-Face	Q4 2023 – Q1 2024	TW Regulatory & Public Affairs

Category	Activities	Project Phase	Description	Communication Channels	Method	Proposed Timeline / Frequency (*)	Responsible Party
<b>Communities</b>	current socio-economic baseline conditions, potential constraints for livelihood restoration, and preferred programs for LRP experience of the programs for the monitoring	Construction & Operation	labours, women, and vulnerable groups eligible for LRP will be interviewed and consulted during LRP development and implementation. One-on-one engagement and consultation with identified vulnerable households and group consultation with women in a culturally appropriate manner and in preferred language.				
<b>Changhua Fishermen's Association (CFA) and fishermen members</b>	Engagement with the Changhua Fishery Association (CFA)	Construction	Regular visits	To be updated	Face-to-Face	2024 onwards	TW Regulatory & Public Affairs
	Engagement with the Taichung Fishermen's Association (TFA)	Construction	Fishermen crew transfer vessel training program	To be updated	Face-to-Face	2024 onwards	TW Regulatory & Public Affairs
	Engagement with the Fishery community	Construction	Regular visit to the fishermen	To be updated	Face-to-Face	2024 onwards	TW Regulatory & Public Affairs
	Notice to Mariners	Construction	For all construction activities, Ørsted will	To be updated	To be confirmed	To be confirmed	TW Regulatory & Public Affairs

Category	Activities	Project Phase	Description	Communication Channels	Method	Proposed Timeline / Frequency (*)	Responsible Party
			distribute notice to Mariners through the Maritime Port Bureau to ensure all sea users are aware of the Project's construction activities, which will include key information from the navigation aids plan				
<b>Corporate Social Responsibility (CSR) Program</b>	Sustainability Generator series of lecture	Construction	Cohosting with NCUE Dept. of Geography, experts, and NGO activists from or invited by Ørsted and NCUE come together to deliver lectures on different social and environmental topics surrounding Taiwan's offshore wind industry, including environmental impact, biodiversity, ocean spatial regulation, local values, and fisheries coexistence	Official Letter	Face-to-Face	2024 / annually	TW Regulatory & Public Affairs
	Green Energy Scholarship (GES)	Construction	Changing the scholarship program	<ul style="list-style-type: none"> <li>▪ Official Letter</li> <li>▪ Announcement</li> </ul>	Face-to-Face	2024 / one time	TW Regulatory & Public Affairs

Category	Activities	Project Phase	Description	Communication Channels	Method	Proposed Timeline / Frequency (*)	Responsible Party
	Program 2.0: Sustainable Innovation Accelerator (SIA)		into innovation contest – Ørsted Taiwan partners up with MIRDC to call for students and innovative new businesses to team up and submit proposals to make various phases of wind farm more sustainable. There will be mentors from Ørsted to guide shortlisted teams and refine their proposals, and experts from academia to join the board of judges. Winning teams will be awarded with prizes and get resources from MIRDC to incubate their ideas.	on Ørsted's website			
	Green Syllabus	Construction	Continuation of Green Syllabus program and the collaboration with NCUE	To be updated	Face-to-Face	2024 onwards	TW Regulatory & Public Affairs
<b>Government Authority</b>	Changhua County Government	Construction	Regular meetings	Official Letter	Face-to-Face	2024 onwards	TW Regulatory & Public Affairs

Category	Activities	Project Phase	Description	Communication Channels	Method	Proposed Timeline / Frequency (*)	Responsible Party
	Taichung City Government	Construction	Regular meetings	Official Letter	Face-to-Face	2024 onwards	TW Regulatory & Public Affairs
	Local Township Offices	Construction	Education and sponsorship program	Official Letter	To be confirmed	2024 onwards	TW Regulatory & Public Affairs
<b>Mass Media</b>	Site Visit	Construction	Site visit to be organised for media coverage of the project	To be updated	Face-to-Face	2024 onwards	TW Regulatory & Public Affairs

Note: (\*) Subject to the feedbacks from stakeholders, engagement frequency will be updated (with an exception for the engagement with relevant local authorities e.g., meetings with the Environmental Monitoring Committee which is stipulated per local EIA commitments).

**Table 6.3 Action Plans of Project’s Biodiversity Action Plan (BAP)**

Action Plans	Project Phase	Description	Communication Channel	Method	Proposed Timeline (*)	Responsible Party at Ørsted
<b>Biodiversity Action Plan</b>						
Collaboration between Taiwanese offshore windfarm developers, researchers, NGOs regulators and cross sector partners to reduce cumulative biodiversity impacts - marine fauna	Construction and Operation	Ørsted and other developers host a platform Offshore Wind Environmental Topics Opinion Exchange Platform (OWEEP) to share information	External Monitoring Report (refer <b>Section 9.2.2</b> of this SEP)	Face-to-Face	2024 onwards	TW Environment & Permitting
Establish, implement, and support	Construction	Stakeholder	Stakeholder	Face-to-Face	2024	TW Regulatory

Action Plans	Project Phase	Description	Communication Channel	Method	Proposed Timeline (*)	Responsible Party at Ørsted
educational activities and stakeholder engagement related to conservation of marine habitat and species in the wider area of the Project	and Operation	engagement activities related to conservation of marine habitat and species will be part of the planned activities as outlined in <b>Table 6.2</b> of this SEP (refer "Corporate Social Responsibility (CSR) Program")	Engagement activities (refer <b>Table 6.2</b> of this SEP)		onwards	& Public Affairs
Collaboration between Taiwanese offshore windfarm developers, researchers, NGOs regulators and cross sector partners to reduce cumulative biodiversity impacts - migratory birds (including seabirds at sea)	Construction and Operation	Ørsted and other developers host a platform Offshore Wind Environmental Topics Opinion Exchange Platform (OWEEP) to share information	External Monitoring Report (refer <b>Section 9.2.2</b> of this SEP)	Face-to-Face	2024 onwards	TW Environment & Permitting
Monitor operational impacts on critical habitat triggered bird species with adaptive management	Operation	Stakeholder engagement activities related to operational impact on critical habitat triggered bird species with adaptive management will be further discussed and part of the planned activity as outlined in <b>Table 6.2</b> of this SEP	External Monitoring Report (refer <b>Section 9.2.2</b> of this SEP)	Environmental Monitoring activities as part of EIA commitment	During project Operation phase	TW Environment & Permitting

Action Plans	Project Phase	Description	Communication Channel	Method	Proposed Timeline (*)	Responsible Party at Ørsted
		(refer "Environmental Monitoring")				
Support a monitoring and conservation scheme for bird species of conservation concern	Construction and Operation	Construction and Operational	External Monitoring Report (refer <b>Section 9.2.2</b> of this SEP)	Environmental Monitoring activities as part of EIA commitment	2024 onwards	TW Environment & Permitting

Note: Table 6.3 will be further updated with the relevant stakeholder engagement action plans based on the outcome of Project Human Right Impact Assessment (HRIA) and Livelihood Restoration Plan (LRP).

## 7 Resources and Responsibilities for Managing Stakeholder Engagement Activities

### 7.1 Overview

The Changhua Representative Office has been running since 2018 for interaction with local stakeholders. The office is managed by a senior local stakeholder manager and supported by a coordinator in charge of communication and local event delivering, both of whom are Changhua natives. The main tasks of the Changhua Representative Office include:

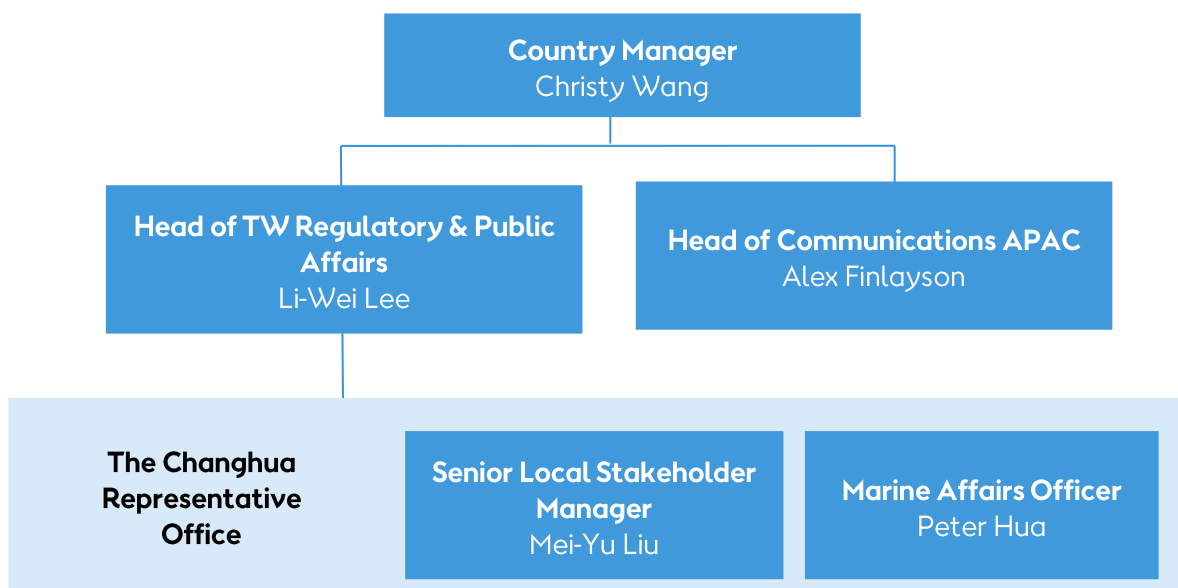
- Communicate with local stakeholders.
- Receive local opinions and coordinate relevant internal departments to make appropriate responses.
- Participate in proposing the stakeholder engagement program and executing the programs.

### 7.2 Roles and Responsibilities

Ørsted will translate the SEP into local language, publish relevant documents and ensuring Project-related materials are distributed to the appropriate stakeholders. The SEP will also record comments received during the disclosure of Project information. Comments can be submitted to the contact details provided in **Section 2.4** of this SEP.

The Project stakeholders in Changhua County and the central Taiwan region are managed by Ørsted’s Department of Regulatory & Public Affairs, APAC, and fully supported by Ørsted’s APAC Communication, Project, EPC and O&M teams. This is illustrated in **Figure 7.1**.

**Figure 7.1 Organisational Chart for County and Regional Level**





The Changhua Representative Office was set up in 2018 to facilitate interaction with local stakeholders. With the split working arrangement between Taipei office and the Changhua Representative office, the local stakeholder management team will further identify Project key stakeholders e.g., EY, BOE, CHCG, CFA, etc. - and then to identify stakeholders that have influence upon these decision makers, such as media, NGOs, and the local politicians. Each of Ørsted's stakeholder management team member is responsible for certain groups of stakeholders.

Ørsted's stakeholder management team then identifies the needs from Project and draft plans accordingly. The responsible team member will seek for the management's approval of the strategies and engagement plans, as well as to also implement the activities according to the consensus from the other relevant Ørsted's internal Project teams. Stakeholder engagement team will also review the strategies and plans, at least, once a year.

The current structure and responsibilities are summarised in **Figure 7.2**. These responsibilities may grow and change over time as resource needs become more clearly defined during the Project's lifecycle.

### 7.3 Budget

Budget for implementation of stakeholder engagement activities will be included in the financial plan of the Project. The budget will be allocated annually based on the specific engagement activities planned to be conducted for each fiscal year. Annual stakeholder engagement budgeting will need to account the following elements, but not limited to:

- Staffing and Recruitment (contract and permanent).
- Communication material development and production (i.e., printing).
- Updates on the Ørsted website (i.e., EIA disclosure/monitoring reports/community events).
- Meeting and event costs (i.e., refreshments, venue hire, transport).
- Socioeconomics related surveys (i.e., monitoring and perception surveys).

### 7.4 Documentation

Record keeping plays a key role in the efficiency of SEP implementation, monitoring, and reporting. An example stakeholder engagement log has been provided in **Appendix B** of this SEP. Ørsted Stakeholder Engagement team will be responsible in maintaining the stakeholder log during the development of the Project.

Additionally, the event coordinator will be responsible for documenting and reporting stakeholder engagement activities to the senior local stakeholder engagement manager. The event coordinator will also maintain a log of external stakeholder communications including complaints and responses. The key information to be gathered and noted includes, but not limited to:

- When and where the engagement activities take place.
- List of attendees.
- Discussed topics.

- Results from discussion.
- Commitments and follow up actions (if any).

It is noted that once engagement occurs, local community and other interested parties also want to receive feedback from Ørsted to determine how their concerns will be addressed. Therefore, the results of periodic monitoring on SEP implementation will be disclosed and provided as feedback to the local communities.

**Figure 7.2 Organisational Chart - Changhua Representative Office**



## 8 Grievance Mechanism

### 8.1 Overview

The Project Grievance Mechanism (GM) is a step-by-step approach for receiving, acknowledging, and registering, reviewing, investigating, and resolving complaints and grievances from all stakeholders (particularly the Affected Community) who consider themselves adversely affected by the Project activities. Establishing and implementing a GM is an important aspect of the Project as it ensures that the Affected Community grievances are managed in a fair and timely manner.

As a general policy, the Project will work proactively towards preventing grievances through the implementation of impact mitigation measures and community liaison. Anyone will be able to submit a grievance to the Project if they believe a practice is having a detrimental impact on the community, the environment, or on their quality of life. They may also submit comments and suggestions. The sections below consider confidentiality and anonymity and the grievance resolution process.

Project GM is promoted via social media group chat to the local communities; whereas observation and findings in relation to Quality, Health, Safety, Environment (QHSE) is summarised in **Section 8.3.2** of this SEP. Project contractors/suppliers will also be required to establish mechanisms accessible to all workers, rights holders, and stakeholders, providing for safe and confidential reporting of any concerns related to the scope of the Code of Conduct for Business Partners (refer **Section 8.3.3**); and human resources channels for Ørsted's full-time employee to file any issues or complaints (refer **Section 8.3.4**).

### 8.2 Grievance Mechanism for Local Communities

#### 8.2.1 Confidentiality and Anonymity

The GM aims to resolve concerns promptly, using an understandable and transparent consultative process that is culturally appropriate and readily accessible, and at no cost and without retribution to the party that originated the issue or concern. Project will aim to protect a person's confidentiality when requested and will guarantee anonymity in annual reporting. Investigations will be undertaken in a manner that is respectful of the aggrieved party and the principle of confidentiality.

#### 8.2.2 Grievance Procedures and Resolution

Stakeholders may register grievances by submitting official letters, contacting the Changhua Representative Office, or reporting to their community leader, or other community representative. A suggestion box has been also made available at the construction site of the onshore substation. An example of a grievance form is provided in **Appendix C** of this SEP.

Grievances will be logged in a formal logging system for which the Changhua Representative Office will be responsible. The system would only be accessible by the Project Stakeholder Management team and to be disclosed for resolution with the Project stakeholder

engagement team members only. The grievance log will be updated regularly and reviewed at least monthly by the Senior Local Stakeholder Manager. A grievance log template is provided in **Appendix D** of this SEP.

**Grievance screening/eligibility check and classification**

Once a grievance/ complaint has been received and recorded, it would be screened for eligibility for the grievance mechanism, which would help manage resources more effectively by eliminating complaints that are not relevant<sup>1</sup>.

Grievances will then be classified according to **Table 8.1**. The Changhua Representative Office will collaborate with the Project Management team to identify an appropriate investigation team with the correct skills to review the issue raised. The investigation will also aim to identify whether the incident leading to the grievance is a singular occurrence or likely to reoccur. Identifying and implementing activities, procedures, equipment, and training to address and prevent reoccurrence will be part of the investigation activities.

**Table 8.1 Grievance Classification Criteria**

Classification	Risk level (to H&S, social or environment)	Response and Methods
Low	None or low	The Changhua Representative Office will conduct investigation, document findings, and provide a response
Medium	Possible risk and likely a one-off event	The Changhua Representative Office and an appropriate investigation team will conduct investigation. The Site Manager or Project HSE Manager may decide to stop work during the investigation to allow the corrective preventive actions to be determined. The Changhua Representative Office will provide a response
High	Probable risk and could reoccur	Changhua Representative Office will get the contractor to organise a Major Investigation Team for prompt investigation and resolution. Work may be stopped in the affected area. The Changhua Representative Office will provide a response.

Source: Stakeholder Engagement Plan, 2021

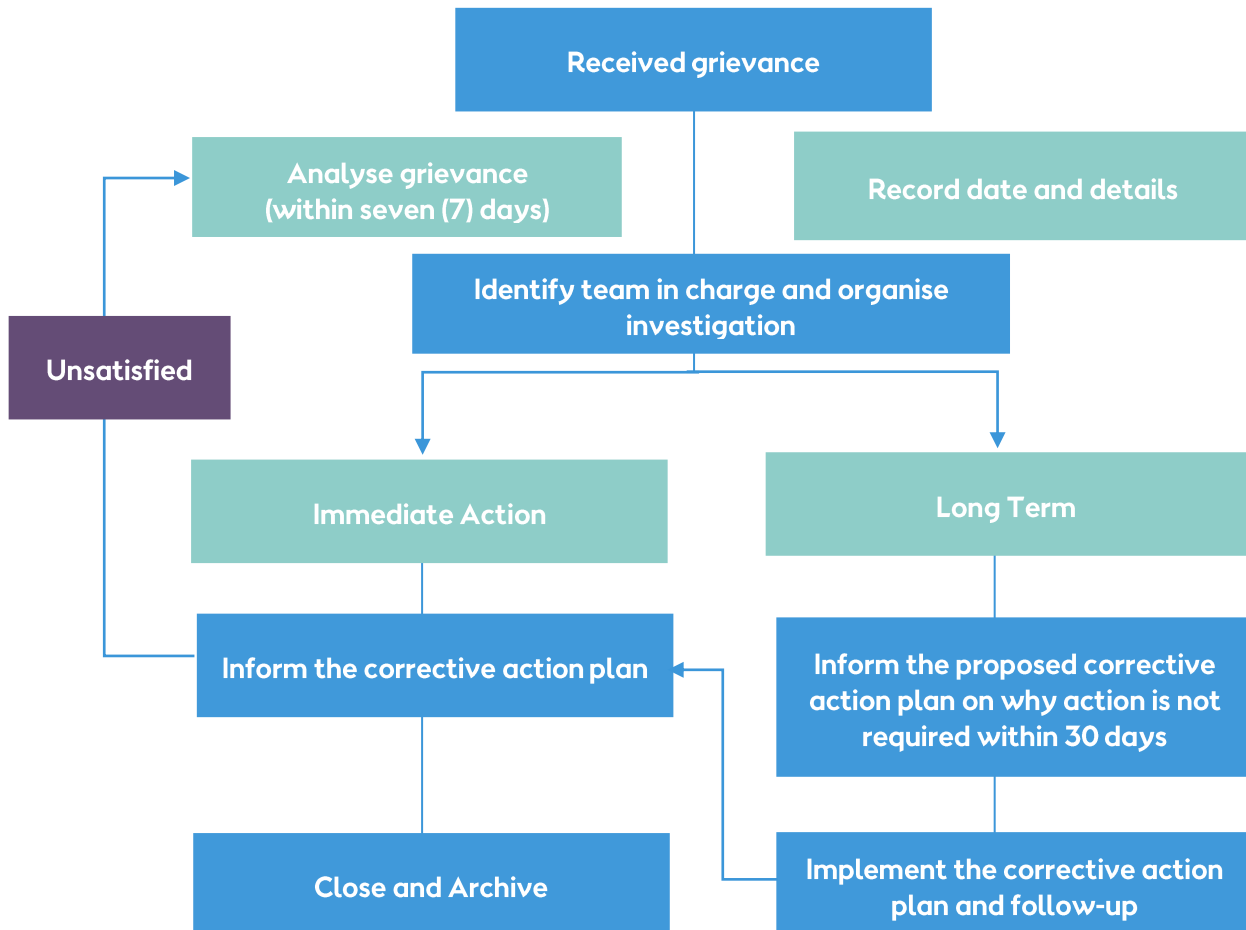
**Grievance resolution process**

The Changhua Representative Office will explain in writing to the complainant (or where literacy is an issue orally) the review process, the results, and any changes to activities that will be undertaken to address the grievance. In some cases, it will be appropriate to follow up later

<sup>1</sup> It is important that complainants are given the benefit of doubt and minimally, a discussion is carried out, at minimum, by Project before deciding to reject a complaint. If a complaint is rejected, the complainant would be informed of the decision and the reasons for the rejection. During the screening process, Ørsted will also make efforts to provide assurances that a robust grievance resolution process will be followed without any fear of retribution.

to see if the person or organisation is satisfied with the resolution or remedial actions. The Changhua Representative Office will summarise grievances quarterly during construction phase and bi-annually during operation phase. The procedure for processing grievances is depicted in **Figure 8.1**.

**Figure 8.1** Flowchart of Grievance Mechanism<sup>2</sup>



Source: Stakeholder Engagement Plan, 2021

**Disclosure**

Project intends to disclose the GM via formal and informal meetings internally and externally. It will also prepare promotional materials that can be presented and around the Project area.

**Table 8.2** provides summary of grievances received and respective action plans to-date. To note the summary provided cover the overall Greater Changhua Project, and **Table 8.2** will be updated throughout project lifecycle.

<sup>2</sup> Currently, complainant will be notified within 24-48 hours after the grievance is received. Subject to the severity of the grievances, resolution is aimed to be addressed and closed within seven (7) days – 20 days, depending on the severity of the grievance. The process is currently being reviewed for improvement, and will be reflected in this SEP.

**Table 8.2 Summary of Local Community Grievances**

No	Date	Name <sup>1</sup>	Contact Details <sup>2</sup>	Project representative who receives the grievance	Grievance Description	Type of Grievance <sup>3</sup>	Person In Charge <sup>4</sup>	Action Plan	Deadline <sup>5</sup>	Status of Grievance <sup>6</sup>	Close-Out Confirmation <sup>7</sup>
1	05 Dec 2018	Local fisherman	-	Lead Public Affairs Advisor	Questions about Fishery compensation system	Low	Lead Public Affairs Advisor	Explain the principle of compensation and ask the Fishery Association to help understand and communicate.	10 Dec 2018	Solved	✓
2	14 Apr 2019	Chief of Jingfu Village	-	Lead Public Affairs Advisor	Complains about the company's lack of sponsorship for community events	Low	Lead Public Affairs Advisor	Explain the principles of the company's sponsorship and discuss the future collaboration	21 June 2019	Solved	✓
3	01 July 2019	Local fisherman	-	Lead Public Affairs Advisor	Questions about Fishery compensation system	Low	Lead Public Affairs Advisor	Explain the principle of compensation and ask the Fishery Association to help understand and communicate.	15 July 2019	Solved	✓
4	02 Dec 2019	Hsienhsi Township Office	-	Lead Public Affairs Advisor	Concerned about the potential for dust pollution caused by vehicles entering and leaving the onshore substation	Low	Lead Public Affairs Advisor	Explain the traffic flow and air pollution monitoring methods,	12 Dec 2019	Solved	✓
5	02 May	Lukang Resident	-	Lead Public Affairs Advisor	Concern about the pollution caused by	Low	Lead Public Affairs Advisor	Provide public documentation of the EIA and explain the relevant	08 May 2020	Solved	✓

<sup>1</sup> It can be address, phone number, email, etc.

<sup>2</sup> This is for easy monitoring.

<sup>3</sup> It is suggested the Project define classification (refer Table 8.1) for type of grievance for easy monitoring.

<sup>4</sup> Project division/department or personnel who is responsible to follow-up the grievance.

<sup>5</sup> Target date to close the grievance.

<sup>6</sup> For example, open, in progress, closed.

<sup>7</sup> Date when the issue/concern is closed. The Project should also obtain close-out confirmation from the complainant.

No	Date	Name <sup>1</sup>	Contact Details <sup>2</sup>	Project representative who receives the grievance	Grievance Description	Type of Grievance <sup>3</sup>	Person In Charge <sup>4</sup>	Action Plan	Deadline <sup>5</sup>	Status of Grievance <sup>6</sup>	Close-Out Confirmation <sup>7</sup>
	2020				offshore wind farms			environmental protection actions			
6	02 June 2020	Office of legislator	-	Lead Public Affairs Advisor	Request information about the wind farm project	Low	Lead Public Affairs Advisor	Will Provide information about the wind farm project	15 June 2020	Solved	✓
7	14 Aug 2020	Local fisherman	-	Lead Public Affairs Advisor	Questions about Fishery compensation system	Low	Lead Public Affairs Advisor	Explain the principle of compensation and ask the Fishery Association to help understand and communicate.	20 Aug 2020	Solved	✓
8	18 Oct 2020	Changhua resident	-	Lead Public Affairs Advisor	Questions about Ørsted Green Energy Scholarship	Low	Lead Public Affairs Advisor	Explain the progress of applying scholarship	20 Oct 2020	Solved	✓
9	10 Feb 2021	Da-yeh university student	-	Lead Public Affairs Advisor	Questions about Ørsted Apprenticeship Programme	Low	Lead Public Affairs Advisor	Explain the detailed information of applying Apprenticeship Programme	13 Feb 2021	Solved	✓
10	17 June 2021	Local fisherman	-	Marine Affairs Officer	Questions of the impact of offshore wind farm construction	Low	Marine Affairs Officer)	Face-to-face explain detailed information of wind farm construction and provide EIA documentation	19 May 2021	Solved	✓
11	23 Nov 2021	Changhua Resident	-	Lead Local Stakeholder Manager	Questions of Ørsted Internship Program	Low	Lead Local Stakeholder Manager	Introduce the detailed information of Internship Program and explain the roles and responsibilities of being an intern that based in Changhua.	30 Nov 2021	Solved	✓
12	22 Feb 2022	Matsu's Fish Conservation Union	-	Lead Local Stakeholder Manager	Concern about the impact of offshore wind turbines on Taiwanese White Dolphin	Low	Lead Local Stakeholder Manager	Provide public documentation of the EIA and explain the relevant environmental protection actions	1 Mar 2022	Solved	✓

No	Date	Name <sup>1</sup>	Contact Details <sup>2</sup>	Project representative who receives the grievance	Grievance Description	Type of Grievance <sup>3</sup>	Person In Charge <sup>4</sup>	Action Plan	Deadline <sup>5</sup>	Status of Grievance <sup>6</sup>	Close-Out Confirmation <sup>7</sup>
13	10 June 2022	Local fisherman	-	Marine Affairs Officer	Questions of seafarer training	Low	Marine Affairs Officer	Introduce the program of seafarer training and detailed information of applying the program	14 May 2022	Solved	✓
14	11 Nov 2022	Lu Jiang International School	-	Lead Local Stakeholder Manager	The future of green syllabus collaboration	Low	Lead Local Stakeholder Manager	Discuss the future direction of collaboration and bring the results to internal stakeholders	19 Nov 2022	Solved	✓
15	03 Jan 2023	National Cheng-Kung University	-	Marine Affairs Officer  Lead Local Stakeholder Manager	Questions of how Ørsted communicate with local stakeholders and fishermen and the status of Greater Changhua 1&2a.	Low	Marine Affairs Officer  Lead Local Stakeholder Manager	Provide the experience how Ørsted communicates with stakeholders and the detailed information of wind farm	18 Jan 2023	Solved	✓
16	16 May 2023	Director of CHCG Dept. of Economy and Green Energy Development	-	Deputy Head of TW Reg. & Public Affairs  Senior Local Stakeholder Manager	Discussing the electricity development assistance fund	Low	Senior Local Stakeholder Manager	Explain how the fund works and how shall CHCG apply to it.	-	Solved	✓
17	19 Sept 2023	Local fisherman	-	Senior Marine Affairs Manager	An amateur fisherman went fishing in CHW1&2a wind farm, and got evicted by contractor's CTV. The complainant accused the CTV for driving too close and	Fishing dispute	OSS/ Regulatory	The regulatory and project teams held several meetings with our contractor MRE/OPUS. The regulatory team requested the CFA to help in the negotiation. Finally we had the contractor settled with the complainant via compensation.	N/A	Solved	✓



No	Date	Name <sup>1</sup>	Contact Details <sup>2</sup>	Project representative who receives the grievance	Grievance Description	Type of Grievance <sup>3</sup>	Person In Charge <sup>4</sup>	Action Plan	Deadline <sup>5</sup>	Status of Grievance <sup>6</sup>	Close-Out Confirmation <sup>7</sup>
					made waves that caused the loss in fishing equipments. The complainant then went to the coastal guard to file a complaint.						

## 8.3 Other Project Grievances Channels and Platforms

### 8.3.1 Ørsted's Whistle Blower Hotline

Supplementary to the grievance mechanism for local communities in **Section 8.2**, an Ørsted Whistle Blower Hotline has been established and available online. (Source: <https://orsted.whistleblownetwork.net/WebPages/Public/FrontPages/Default.aspx>).

A whistle blower poster has also been developed in English, Chinese, and Danish languages to be posted at the Project site to raise awareness of the availability of this grievance channel. This hotline is for stakeholder to report concerns quickly and easily about actual or suspected misconduct to help protect Ørsted's integrity. The reporting system allows for the reporter to remain strictly anonymous. All reports will be kept strictly confidential to the extent permitted by law.

The whistle blower hotline be used by employees, business partners, suppliers, customers, and any other stakeholders. Whistle blowers will experience no retaliation or other negative repercussions from their decision to come forward and speak up. Detailed instructions and explanation on what can be reported, anonymity, and case handling are also provided.

All reports via whistle blower hotline will be received and assessed by a special function within Ørsted's Internal Audit. Internal Audit is an independent function reporting directly to the Ørsted Board of Directors via the Audit & Risk Committee. Every case will undergo a proper investigation of facts.

### 8.3.2 Ørsted's QHSE Management and Analysis System "Synergi"

Synergi is the Ørsted's Quality, Health, Safety, Environment (QHSE) system that Project uses for the recoding and analysing of health and safety related complaints, incidents with actual consequence, near misses, and observations. It is also used for the planning and review of proactive QHSE management (meetings, inspections, planned actions). Project QHSE team will assess the matter of the inquiry and to decide on appropriate action(s).

In some cases, it can be sufficient to receive the inquiry or give the enquirer an immediate explanation. If feasible and needed, Project QHSE team will also initiate appropriate action(s) to handle complaint by mitigating impacts. Where relevant, Project QHSE team will explain what has been done to correct the situation and if applicable what has been done to prevent further and similar cases.

In line with the contractual requirements, Project contractors and suppliers will be expected to monitor their activities and the activities of any subcontractors they employ to ensure that health and safety matters are being effectively managed. All contractors'/suppliers' QHSE data, observations etc. will also be recorded on the Synergi system.

In addition, Ørsted will carry out regular site QHSE walks to monitor the construction activities, as well as the state of vessels. Ørsted to also undertake QHSE audits to ensure that contractors comply with the Project health and safety related management plans.

### 8.3.3 Bullying, Discrimination, and Harassment

Ørsted is dedicated to ensuring a safe and inclusive working environment for all employees. Upholding Ørsted's guiding principles means actively working to create a working environment that is free from bullying, discrimination, and harassment. Such behaviours are unacceptable, as all Ørsted employees deserve to be treated with dignity and respect.

To support this, one of the initiatives that Ørsted has created and implemented is the global bullying, discrimination, and harassment policy with the purpose to set Ørsted's global position on the matters, and to demonstrate Ørsted's commitment to the creation of a workplace free of such behaviours.

In connection to this, some of Ørsted's global commitments include that all employees have the right to work in an environment that does not include bullying, discriminatory, and harassing behaviours and the ability and support to report all incidents of bullying, discrimination, and harassment without fear of retaliation.

Furthermore, all employees have the right to name and describe their experience in a report and have that report taken seriously and investigated thoroughly. This among other things include that Ørsted as an organisation has the responsibility to take all reported cases seriously and provide fair outcomes for investigated cases that take all parties' needs into consideration. Ørsted will also maintain secure and confidential records of reports and outcomes.

These commitments are anchored via outlined overall global process steps applicable across the markets where Ørsted is operating when handling bullying, discrimination, and harassment cases. These process steps are also supplemented and further elaborated on a local level in separate country appendices to the global bullying, discrimination, and harassment policy.

Furthermore, Ørsted has created both global employee and people leader guides, which are both easily accessible on the company intranet to ensure transparency and guidance to both employees and people leaders on how to navigate within these sensitive topics, including the overall process for handling such cases.

To ensure the global commitments related to the process for handling bullying, discrimination and harassment cases, Ørsted has also created processes in place to provide training of relevant employees involved in these cases. These internal training sessions are hosted part by internal Human Resource Business Partners specialists and an external specialist. There may also be supplemental local courses catering for the relevant and applicable local legislation and processes.

Specifically for the Project, the anti-bullying and harassment training is held once every year. When relevant, the Human Resource Business Partners team engages with the local lawyers to deliver sessions or leverage group's resources, in compliance with the applicable local legislation and requirements. This is also aligned with Ørsted's Human Rights Policy, of which

Ørsted is committed to providing or helping appropriate remediation to harmed stakeholders in situations where Ørsted has identified that Project has caused or contributed to negative impacts, and to not obstruct access to other remedies and commits to collaborate in initiatives that provides access to remedy.

Bullying, discrimination, and harassment programs will also be implemented at contractors' and suppliers' levels. Further progress on this program will be updated in this SEP.

#### **8.3.4 Contractors and Suppliers owned Grievance Mechanism**

In line with the tender due diligence process and contractual requirements, Project contractors and suppliers will need to establish mechanisms accessible to all their workers, rights holders, and stakeholders, providing for safe and confidential reporting of any concerns related to the scope of the Ørsted's Code of Conduct for Business Partners.

Ørsted's Responsible Business Partner Programme team will monitor the implementation at contractors' and suppliers' level to verify that action plans are taken and closed in a timely manner in addressing the reported grievances. This is also aligned with Ørsted's global remediation approach which includes to remedy any adverse human rights impacts on stakeholders - including impacts which are directly linked to Ørsted's operations, products or services through the contractors or suppliers own mechanisms or through collaborating with them on the development of third party non-judicial remedies; and to not obstruct access to other remedies and commits to collaborate in initiatives that provides access to remedy.

## 9 Monitoring and Reporting

### 9.1 Overview

In ensuring the effectiveness of this SEP, regular reviews and updates to the procedures and content are essential to the process throughout the life of the Project. This process will assess whether:

- The type of consultation and disclosure activities are appropriate for the different stakeholders.
- The frequency of consultation activities is sufficient.
- Grievances are being adequately dealt with.
- The stakeholder list remains appropriate and whether engagement should cease or be extended to any stakeholders.

### 9.2 Monitoring and Reporting

#### 9.2.1 Internal Monitoring and Reporting

Monitoring the stakeholder engagement activities is important to ensure that consultation and disclosure efforts are effective, and, that stakeholders have been meaningfully consulted throughout the process. Monitoring also allows the Project to improve its strategies and performance by using rigorous information acquired from the monitoring activities.

Hence, the output level monitoring of stakeholder engagement will be updated monthly within the stakeholder engagement log during the construction phase and be integrated with implementation monitoring for the SEP and other aspects of the Project ESMS. For the operation phase, monthly internal monitoring reports will be developed.

Data pertaining to stakeholder engagement activities to be collected and integrated into the reporting (including at a minimum the stakeholder engagement log) should include the following, but not limited to:

- Date and location of consultative meetings (including other types of engagement activities).
- Information on the participants (number of participants, % of women attending).
- Issues and concerns raised during the consultative meetings.
- Number of new stakeholder engagement staff on-boarded that month and the new total number of engagement staff.
- New engagement or information distribution materials used in the month.
- List of number and types of grievances raised in the reporting period and the number of resolved and/or outstanding grievances.

Stakeholder consultation activities conducted throughout all the phases of the Project and grievance submitted by any relevant external parties will need to be properly recorded and documented. This will enable the Project to track the consultation activities and to determine whether any issue or concern expressed by the stakeholder needs to be addressed and acted upon immediately. In reference to grievance management, it will also provide information

whether the grievances have been partially or fully settled. Stakeholder and grievance logs are provided for reference (refer **Appendix B** and **Appendix D** of this SEP), which will need to be populated continuously by Project for stakeholder engagement activities. This SEP will also be updated on an annual basis to reflect completed engagement activities and future initiatives.

### 9.2.2 External Monitoring and Reporting

External monitoring and reporting will be conducted on a quarterly and semi-annual during construction and operation phases respectively. Reporting will also be provided to Lenders and disclosed to the public as appropriate through disclosure activities as well as informal and formal stakeholder engagements.

Data collected and reported pertaining to stakeholder engagement activities will include the following, but not limited to:

- A brief update on stakeholder engagement processes and any material changes to the Project that have been published in the reporting period.
- A summary of output-level data, taken from Ørsted internal reports (e.g., total number of meetings, total number male/female participants).
- A summary of new materials used for information distribution on the Project (e.g., number of newsletters received).
- Total number of grievances raised, how many are resolved, and how many remain open.
- Information on how the issues raised during engagement are taken into consideration by Project and its implementation.

Upon receipt of this Report, the Lender may request improvements or corrective actions to be implemented to the consultation process or grievance mechanism approach or monitoring. As such, this SEP must be regularly updated to reflect Project and stakeholder changes and therefore should be considered as a live document.

**Table 9.1** provides the frequencies of internal and external monitoring and reporting on stakeholder engagement activities, including grievance management. Reporting requirements and SEP implementation for latter stages will be specified by the Lenders.

**Table 9.1 Frequency of Monitoring and Reporting on Stakeholder Engagement**

Project Phase	Monitoring	Internal Reporting	External Reporting
Construction	Monthly	Monthly	Quarterly
Operation	Monthly	Monthly	Bi-annual

### 9.2.3 Evaluation

Performance of stakeholder engagement will be evaluated against to what extent stakeholder engagement activities have been completed and how the goals have been achieved. Evaluation results and any lessons learned will be incorporated in the respective SEP updates and will be integrated into the stakeholder engagement process for the Project, as required.

## Appendix A Description of Stakeholder-Engagement Activities

Item	Activity	Description
EIA-related mandatory programs	Fishery compensation	<ul style="list-style-type: none"> <li>The Greater Changhua Project has been in communication with the CFA since 2016, and the negotiations on fishery compensation officially started in 2018.</li> <li>Project has completed the negotiation and payment of fishery compensation with the CFA, which represents all fishermen in Changhua County.</li> </ul>
	Extra commitments to Changhua County Government	<ul style="list-style-type: none"> <li>The Greater Changhua Project has committed to incorporating Ørsted in Changhua and paying stamp duty to the Changhua County Government. From 2018 to the present, stamp duty has been paid.</li> <li>Project has also co-sponsored with other developers the school lunch of primary and junior high schools in six (6) coastal towns for three (3) years from 2020 to 2022.</li> </ul>
Industrial development	Apprenticeship program	<ul style="list-style-type: none"> <li>Ørsted cooperated with Da-Yeh University (DYU) to develop an apprenticeship program to train students to become technicians of Greater Changhua wind farm operation and maintenance.</li> <li>The first apprentice selection for second-year students is expected to be held in May 2021.</li> <li>The apprenticeship wind power professional curriculums have also planned by Ørsted and DYU. The curriculums include: "Introduction to Wind Power Generation", "Scientific Computing", "Principle of Electrical Engineering", "Principle of Machinery", "Practice of Welding", "Finite Element Analysis", "Power System", "Electrical Machinery". The above courses are open as electives for all students in the campus.</li> </ul>
	Energy storage program	<ul style="list-style-type: none"> <li>Ørsted sponsored National Changhua University of Education (NCUE) to set up a MW-size energy storage pilot system. The energy storage pilot system, which is the first of its kind, is fully funded by a private company, and represents a landmark milestone for green energy development in Changhua and Taiwan.</li> <li>The participating parties include NCUE, the Changhua County Government, and local supplier, Delta. The MW-size storage system will be managed by NCUE, with Ørsted sponsoring a full-time Research Assistant within the College of Engineering to perform monitoring and coordination of the research activities.</li> </ul>
	Changhua wind power supplier network	<ul style="list-style-type: none"> <li>Ørsted has funded Taiwan's first offshore wind supplier network in Changhua to promote the localisation of the offshore wind power supply chain.</li> <li>The Changhua Wind Power Supplier Network, operated by the Industrial Development &amp; Investment Promotion Committee of Changhua County (IDIPC) under the guidance of Changhua County Government, is connecting all the offshore wind power developers and local enterprises in Changhua</li> </ul>

Item	Activity	Description
	HSE network	<p>to form a local offshore wind power supply chain.</p> <ul style="list-style-type: none"> <li>▪ Ørsted signed MOUs with Changhua Christian Hospital and Show Chwan Memorial Hospital to build a medical-support network for offshore wind farm employees locally.</li> <li>▪ In this specific project, Ørsted is currently co-working with Chang Bing Show Chwan Memorial Hospital to establish a health check program for offshore wind power practitioners.</li> </ul>
	Industry development fund	<ul style="list-style-type: none"> <li>▪ Ørsted donated to set up an industrial development fund in Changhua as one of the localisation commitments. The fund is expected to begin operations in August 2020. It will assist local potential companies in participating in the offshore wind power industry in terms of talent cultivation and research and development subsidies.</li> <li>▪ Ørsted is entrusting Metal Industries Research &amp; Development Centre (MIRDC) to execute this fund. A committee will be set up on the top of the fund to review the applications and decide which enterprise to support. Changhua County Government has been invited to participate in the panel, which will prioritise the support of Changhua local enterprises.</li> </ul>
Academic Projects	Guest lectures	<ul style="list-style-type: none"> <li>▪ Experts from Ørsted or invited by Ørsted periodically give lectures on different topics to do with wind farm design, construction, and operations to local universities. The topics of lectures include associated environmental aspects, engineering designs, and operations and maintenance.</li> <li>▪ Below are the guest lectures session held to date: <ul style="list-style-type: none"> <li>○ 22-26 October 2018 – “Research of the Offshore Wind Power in Denmark” by Prof. Niels-Erik Clausen (Danmarks Tekniske Universitet), Dr. Rogier Floors (Danmarks Tekniske Universitet) &amp; Doris (Senior Consent Project Manager, Ørsted) at the National Ocean University, the National Changhua University of Education, the Da-Yeh University, the National Cheng Kung University, and the National Kaohsiung University of Science and Technology</li> <li>○ 20 December 2018 – “Environmental sciences of wind farm” by Doris (Senior Consent Project Manager, Ørsted) at the National Cheng Kung University</li> <li>○ 22 May 2019 – “O&amp;M of wind farm” by Kenneth Klyngne (Senior Manager, Ørsted) &amp; Leticia Torres (Diagnostics Data Scientist, Ørsted) at the Da-Yeh University</li> <li>○ 6 June 2019 – “Environmental sciences of wind farm” by Doris, (Senior Consent Project Manager, Ørsted) &amp; Li-Wei Lee (Senior Local Stakeholder Manager, Ørsted) at the National Changhua University of Education</li> <li>○ 9 July 2019 – “Introduction of offshore wind power” by Tony Lee (Senior Grid Manager, Ørsted) at the National Changhua University of Education</li> <li>○ 10 December 2019 – “Foundation engineering” by Benny Korsholm Tang (Foundation</li> </ul> </li> </ul>



Item	Activity	Description
		Engineering Manager, Ørsted) at the National Kaohsiung University of Science and Technology
	Green energy scholarship program	<ul style="list-style-type: none"> <li>Ørsted offers scholarship from 2019 to 2022 for eight Taiwanese students each year to support them on their way to becoming professionals in Taiwan's offshore wind energy industry.</li> <li>The applicants of the scholarship program are reviewed by a panel that includes Ørsted experts, The Director of The Trade Council of Denmark, Taipei, and external experts from local universities. The scholarship gives priority to qualifying Changhua citizens and descendants of fishermen.</li> </ul>
	Green Syllabus program	<ul style="list-style-type: none"> <li>Ørsted launches a brand-new green syllabus of "Energy Transformation – Pride of Changhua Wind" with NCUE. Starting from March 2022, it will be rolled out by seed teachers from more than 30 elementary schools and more than 750 school children will receive the green energy education.</li> </ul>
	Dual-doppler radar project	<ul style="list-style-type: none"> <li>Ørsted signed a MOU with National Taiwan University, National Central University, Chinese Culture University, and Industrial Technology Research Institute (ITRI) to build a network of knowledge sharing for meteorological development in Taiwan.</li> <li>This project aims to collect wind data to understand the dynamics of a typhoon and tropical weather phenomena and how they can affect an offshore wind farm. The Taiwanese public will also profit from the extensive research on typhoons, wind conditions and the collaboration between industry, research institutions and governmental bodies.</li> </ul>
Fishery transformation project	Marine mammal observer (MMO) training	<ul style="list-style-type: none"> <li>Ørsted held training workshops for Marine Mammal Observers (MMOs) on 23 and 24 June 2020, and the attendees include fishermen, NGOs and residents. The MMO qualification provides the opportunity to perform tasks in Greater Changhua wind farm or other developers' wind farms in the future.</li> </ul>
	Seafarer training	<ul style="list-style-type: none"> <li>Ørsted will assist fishermen to receive training to become qualified seafarers who can work on Crew Transfer Vessels (CTV) and other vessels in the future.</li> </ul>
	English course	<ul style="list-style-type: none"> <li>To provide fishermen with English training, so the fishermen who wish to join the offshore wind industry can be provided the capability to communicate with foreign experts.</li> </ul>
Other local initiatives	Environmental education	<ul style="list-style-type: none"> <li>Ørsted has donated self-published children's books on environmental education to primary schools in Changhua County and introduced the concept of sustainable development and offshore wind power to the local communities through story-telling activities.</li> <li>In addition, Ørsted also cooperated with Changhua Environmental Protection Alliance to participate in the beach clean-up campaign in Changhua County in September 2019 and has also proposed another beach clean-up event in the fall of 2020.</li> </ul>

Item	Activity	Description
	Supply chain seminar	<ul style="list-style-type: none"> <li>▪ Ørsted has co-hosted information sessions with local governments and chambers of commerce for local suppliers on potential business opportunities of offshore wind power in March and November 2018.</li> </ul>
	Job fair	<ul style="list-style-type: none"> <li>▪ Ørsted has held job fairs in Changhua and Taichung in the fall of 2019. This aimed to help young job seekers and the public to understand the prospects of offshore wind power. Another job fair will be held in the fall of 2020.</li> </ul>
	Corporate Sponsorship	<ul style="list-style-type: none"> <li>▪ Through the sponsorship and participation of local events, visibility of Ørsted and the Greater Changhua Project has been enhanced. Ørsted employees provided corporate sponsorship for the Dragon Boat Festival in Lukang in June 2019, and for the Lukang Marathon in November 2019, and employees also participated in these local events. During the COVID-19 epidemic in 2020, Ørsted provided agricultural products to local medical support personnel to express appreciation.</li> </ul>



## Appendix C Grievance Form Template

Full Name (Optional)	
Please identify how you wish to be contacted: mail, telephone, e-mail (delete as appropriate)	By Post: Please provide mailing address
Please provide your contact details to the right unless you wish to remain anonymous.	By telephone:
If you wish to remain anonymous, please indicate whether we can discuss the issue with a third party acting on your behalf and provide their contact details to the right.	By e-mail:
Third party communication requested (tick box)	<input type="checkbox"/>
Preferred language of communication?	Taiwanese / Other (please specify)
Description of incident or grievance (What happened? Where did it happen? Who did it happen to? What is the result of the problem?):	
Date of incident/grievance	
One-time incident/grievance (date _____)	
Happened more than once (how many times? _____)	
On-going (currently experiencing problem)	
What would you like to see to resolve this problem?	
Office Use Only Grievance received by: Date: Reference number:	



